

2023

# Evaluating of a new model of end-of-life care delivery within the primary care network community nursing team

Clifford, Emma

Clifford, E. (2023). Evaluating of a new model of end-of-life care delivery within the primary care network community nursing team, South West Clinical School Journal, 3 (1).

<https://pearl.plymouth.ac.uk/handle/10026.1/20686>

---

<https://doi.org/10.24382/xh7z-8180>

University of Plymouth

---

*All content in PEARL is protected by copyright law. Author manuscripts are made available in accordance with publisher policies. Please cite only the published version using the details provided on the item record or document. In the absence of an open licence (e.g. Creative Commons), permissions for further reuse of content should be sought from the publisher or author.*

Special Edition

#400WORDS: CHIEF NURSE RESEARCH FELLOWSHIP EVIDENCE IMPLEMENTATION PROJECTS

## Evaluating of a new model of end-of-life care delivery within the primary care network community nursing team.

Emma Clifford<sup>1</sup>

<sup>1</sup>District Nurse Team Leader. Cornwall Partnership NHS Foundation Trust, BODMIN, PL31 2QN, UK.

Email: [emma.clifford2@nhs.net](mailto:emma.clifford2@nhs.net)

Submitted for publication: 25 February 2023

Accepted for publication: 27 February 2023

Published: 31 March 2023

### Background

There has been a recent increase in the number of people wanting to die at home (Nuffield Trust, 2022). A study by Tiratelli (2023) identified inequalities in end-of-life care at home and highlighted the need for commissioners to measure and assure quality of end-of-life care in local areas, including better information and analysis on the patient experience.

In Cornwall, a stand-alone service has existed, providing personalised end-of-life care for patients in the last few weeks of life. Small care teams worked across large geographical areas that saw care provision stretched and risked situations of carer breakdown and unwanted hospital admission. A new service change has been introduced to see end-of-life care delivered through community nursing teams within local Primary Care Networks (PCNs). A timely evaluation presents itself.

### Review of the evidence

A literature search was completed using CINHAL (EBSCO), EMCARE (OVID) databases and Cochrane library, from 2013. The search terms included “community nursing”, “end-of-life care” and “palliative care needs in home”. Of the 395 papers identified, abstracts and titles were screened to identify the most relevant full-text articles. The final review included fifteen studies.

Evidence suggests a significant increase in the number of patients wishing to receive end-of-life care at home (Mitchell *et al.*, 2021, Nuffield Trust 2022). With their enhanced skills and knowledge in the provision of person-centred care, community nurses are best placed to meet the needs of patients at the end of-of-life (Mitchell *et al.*, 2021, Smith *et al.*, 2023). The concept of personalisation was highlighted in the NHS Long Term Plan (NHS England, 2019), as a means of improving the quality of end-of-life care. When considering symptom management, a study by Bowers & Wilson (2023) identified that when family carers were well supported and informed regarding medication, this reduced their feelings

of powerlessness and gave them a sense of control. These factors are essential for successful end-of-life care at home and will inform the evaluation.

## Project plan

Evidence identifies no consensus on the best model of care to deliver end-of-life care in the community. Using the JBI Evidence Implementation Model (Porritt, et al.2020), a service evaluation of the new model of care delivery will be conducted. An initial community nursing team survey will determine views on this model of care delivery and its perceived impact for service users. Plans to establish a Patient and Public Involvement group further shape an evaluation framework and will help inform potential of scaling-up the new model.

## References

- Bowers, B. and Wilson, E. (2023) 'Managing medication at the end of Life: Supporting Family carers', *British Journal of Community Nursing*, 28(1), pp. 34–36. DOI <https://doi.org/10.12968/bjcn.2023.28.1.34>.
- Mitchell, S. et al. (2021) 'Service change and innovation in community end-of-life care during the COVID-19 pandemic: Qualitative analysis of a nationwide Primary Care Survey', *Palliative Medicine*, 36(1), pp. 161–170. DOI <https://doi.org/10.1177/02692163211049311>.
- NHS England (2019) The Long Term Plan, Available at: <https://www.longtermplan.nhs.uk/> (Accessed: February 25, 2023).
- Porritt, K., McArthur, A., Lockwood, C., Munn, Z. (2020) JBI Handbook for Evidence Implementation. Available at <https://implementationmanual.jbi.global>. (Accessed 19 December 2022).
- The Nuffield Trust (2022) End of life care, The Nuffield Trust. Available at: <https://www.nuffieldtrust.org.uk/resource/end-of-life-care> (Accessed: 25 February 2023).
- Smith, T. et al. (2022) 'Role of the community nurse in supporting person-centred end of life care', *Primary Health Care*, 33(1), pp. 35–42. DOI <https://doi.org/10.7748/phc.2022.e1772>.
- Tiratelli, A.B.L.C.R.R.L. (2023) Dying well at home: Commissioning quality end-of-life care, The King's Fund. Available at: <https://www.kingsfund.org.uk/publications/dying-well-home-commissioning-quality-end-life-care> (Accessed: 25 February 2023).



This is an open access article distributed under the terms of the Creative Commons Attribution Non-Commercial 4.0 International (CC BY-NC-SA 4.0) licence (see <https://creativecommons.org/licenses/by-nc-sa/4.0/>) which permits others to copy and redistribute in any medium or format, remix, transform and on a non-commercial basis build on this work, provided appropriate credit is given. Changes made need to be indicated, and distribution must continue under this same licence.