'Midwives Overboard!' Inside their hearts are breaking, their makeup may be flaking but their smile still stays on.

Pezaro, Sally

http://hdl.handle.net/10026.1/16283

10.1016/j.wombi.2015.10.006
Women and Birth
Elsevier BV

All content in PEARL is protected by copyright law. Author manuscripts are made available in accordance with publisher policies. Please cite only the published version using the details provided on the item record or document. In the absence of an open licence (e.g. Creative Commons), permissions for further reuse of content should be sought from the publisher or author.
‘Midwives Overboard!’ Inside their hearts are breaking, their makeup may be flaking but their smile still stays on

Article in Women and Birth · October 2015
DOI: 10.1016/j.wombi.2015.10.006

CITATIONS
39

READS
719

5 authors, including:

Sally Pezaro
Coventry University
34 PUBLICATIONS 34 CITATIONS

Wendy Clyne
University of Plymouth
47 PUBLICATIONS 1,547 CITATIONS

Andy Turner
Coventry University
152 PUBLICATIONS 3,983 CITATIONS

Clare Gerada
King’s College London
78 PUBLICATIONS 1,073 CITATIONS

Some of the authors of this publication are also working on these related projects:

HOPE Programme (Help to Overcome Problems Effectively) View project

Hope4C: UI/UX development of online platform View project
‘Midwives Overboard!’ Inside their hearts are breaking, their makeup may be flaking but their smile still stays on.

Pezaro, S., Clyne, W., Turner, A.P., Fulton, E.A. and Gerada, C

Author post-print (accepted) deposited by Coventry University’s Repository

Original citation & hyperlink:

DOI 10.1016/j.wombi.2015.10.006
ISSN 1871-5192
ESSN 1878-1799

Publisher: Elsevier

NOTICE: this is the author’s version of a work that was accepted for publication in Women and Birth. Changes resulting from the publishing process, such as peer review, editing, corrections, structural formatting, and other quality control mechanisms may not be reflected in this document. Changes may have been made to this work since it was submitted for publication. A definitive version was subsequently published in Women and Birth, [VOL 29, ISSUE 3, (2015)] DOI: 10.1016/j.wombi.2015.10.006

© 2015, Elsevier. Licensed under the Creative Commons Attribution-NonCommercial-NoDerivatives 4.0 International http://creativecommons.org/licenses/by-nc-nd/4.0/

Copyright © and Moral Rights are retained by the author(s) and/ or other copyright owners. A copy can be downloaded for personal non-commercial research or study, without prior permission or charge. This item cannot be reproduced or quoted extensively from without first obtaining permission in writing from the copyright holder(s). The content must not be changed in any way or sold commercially in any format or medium without the formal permission of the copyright holders.

This document is the author’s post-print version, incorporating any revisions agreed during the peer-review process. Some differences between the published version and this version may remain and you are advised to consult the published version if you wish to cite from it.
Abstract

Problem

Midwifery practice is emotional and, at times, traumatic work.Cumulative exposure to this, in an unsupportive environment can result in the development of psychological and behavioural symptoms of distress.

Background

As there is a clear link between the wellbeing of staff and the quality of patient care, the issue of midwife wellbeing is gathering significant attention. Despite this, it can be rare to find a midwife who will publically admit to how much they are struggling. They soldier on, often in silence.

Aim

This paper aims to present a narrative review of the literature in relation to work-related psychological distress in midwifery populations. Opportunities for change are presented with the intention of generating further conversations within the academic and healthcare communities.

Methods

A narrative literature review was conducted.

Findings

Internationally, midwives experience various types of work-related psychological distress. These include both organisational and occupational sources of stress.

Discussion

Dysfunctional working cultures and inadequate support are not conducive to safe patient care or the sustained progressive development of the midwifery profession. New research, revised international strategies and new evidence based interventions of support are required to support midwives in psychological distress. This will in turn maximise patient and public safety.
Conclusions

Ethically, midwives are entitled to a psychologically safe professional journey. This paper offers the principal conclusion that when maternity services invest in the mental health and wellbeing of midwives, they may reap the rewards of improved patient care, improved staff experience and safer maternity services.

Key Words: Midwifery; Patient Safety; Health Services; Mental Health; Psychological Distress; Midwives

Summary of Relevance:

Problem

There is potential for midwives to experience work-related psychological distress. This is of salience, as poor psychological wellbeing in midwives is linked to poorer maternity care.

What is Already Known

There is a paucity of support for midwives, who could be at an increased risk of psychological distress due to the fact that they are exposed to poor organisational cultures and traumatic professional events.

What this Paper Adds

This paper illuminates the scale of work-related psychological distress within midwifery populations. It also outlines the salient issues in practice, and highlights the need for effective staff support for safer maternity care.
Introduction

Depression, burnout, anxiety and stress, account for one quarter of all episodes of sickness absence in National Health Service (NHS) staff. The Francis report demonstrates the extent to which poor staff wellbeing directly relates to poor quality services. Poor staff health can lead to an increase in medical errors, infection rates, and mortality rates. This is not compatible with safe and effective patient care.

As with other health service staff, midwives are known to experience higher levels of stress and trauma than the general working population due to the nature of their work relating to human emotions, patient suffering and, in the developed world, relatively infrequent death. Therefore, midwives in psychological distress may display behaviours that are out of character, and experience symptoms of burnout, depression, secondary trauma, Post-Traumatic Stress Disorder (PTSD) and compassion fatigue in line with other nursing populations.

Much emphasis is placed upon providing support for the patients and carers who become a part of a traumatic clinical incident. However, limited attention has been paid to the 'second victim', the healthcare professional involved, who may experience similar levels of psychological and emotional distress. Many of the same symptoms can be identified in patients, families and midwives during the aftermath of trauma. These include initial numbness, detachment, depersonalisation, confusion, anxiety, grief, depression, withdrawal, agitation, and flashbacks of the event. These symptomologies are not compatible with quality patient care.

Recent position papers have set out clear visions for improved staff wellbeing. Yet the emotional trauma of caring often remains unrecognised, undervalued, and staff are often left unsupported. This paper focuses on midwives' experiences of work-related
MIDWIVES IN PSYCHOLOGICAL DISTRESS

psychological distress. We refer to the concept of psychological distress as a general state of maladaptive psychological functioning, which occurs in response to prolonged or acute exposure to stressful occurrences \(^{29,30}\). We further define it by its attributes of a perceived inability to cope, a negative change in emotional status, actual and/or communicated discomfort and/or harm\(^{31}\). Midwives have been known to suffer in silence whilst working in cultures which may prioritise service and sacrifice above self-care\(^{28,32-36}\). As such, it remains important to collate an overview of current understanding and identify any opportunities for change, and gaps for further research to explore.

Background

Midwives could be at an increased risk of work-related psychological distress due to the fact that they are independent practitioners, working in an area of high litigation\(^{37,38}\). Yet the incidence of psychologically distressing episodes is sometimes seen as an inconsequential and normal part of the job\(^{39}\). Challenging work environments can also expose the midwife to prolonged periods of stress\(^{40-42}\). This is significant as a prolonged exposure to occupational stress can result in significant physical symptoms as well as poor self-care, and may also impact upon a midwife’s family life\(^{43-45}\). Midwives suffering psychological distress may also be more likely to emotionally withdraw from their support network, patients and colleagues. This both affects patient care and makes it even more difficult to identify those in need of help\(^{39}\).

Currently, there is a paucity of structured support designed to address the psychological well-being of midwives\(^{37}\). This has been identified as a missing response to the management of adverse events around the world\(^{46-48}\). In addition to a lack of support, some midwives may experience ostracisation, bullying and inferences of incompetence, which may, in turn, exacerbate their psychological distress\(^{49,50}\). As midwives’ experiences of witnessing
traumatic events is under researched, appropriate support remains unlikely to be available or provided.\textsuperscript{51}

Healthcare guidance dictates the delivery of person centred care\textsuperscript{52,53}. Yet if midwives fail to prioritise their own psychological wellbeing, their compassion for patients may deteriorate. This is of concern, as compassion and empathy are both essential elements of good maternity care, and are listed as key priorities for the NHS\textsuperscript{4}. This warrants further attention as patients and policy makers continue to demand accountability for the quality of healthcare provided, in which cracks are beginning to appear\textsuperscript{54,55}.

The assumption that midwifery work is joyful and a privilege to be a part of, may not allow midwives to acknowledge the emotionally demanding reality of their work\textsuperscript{56,57}. This is concerning when psychological symptoms of traumatic stress can quickly overwhelm those affected\textsuperscript{58}. Following any traumatic incident, midwives may begin to shield themselves from any stimuli that serve as reminders to the incident, avoid activities which they used to find pleasurable, experience cognitive deficits such as reduced concentration, and feel emotionally detached from others\textsuperscript{59}. This dissociation is not compatible with quality maternity care, yet healthcare professionals rarely seek help or do so only after years of suffering\textsuperscript{48}.

The most extreme consequence of psychological distress is death by suicide. UK healthcare professionals have been identified as having high suicide rates\textsuperscript{37,60}. Yet a recent situational analysis of suicide by clinicians involved in serious incidents within the NHS failed to identify any sources of support, specifically designed for midwives\textsuperscript{37}. 28 doctor suicides were reported between 2005 and 2013, all of whom were under investigation by the UK's General Medical Council at their time of death. Some received diagnoses of alcohol-related illnesses, depression, bipolar depression and substance misuse disorders\textsuperscript{60}. Similar data remains unavailable for midwifery populations, and yet midwives have reported similar levels of
stress. Therefore the risk of death by suicide may be equally apparent in midwifery professionals.

The NHS has committed to providing a positive working environment for staff and to promote supportive cultures that help staff to do their job to the best of their ability\textsuperscript{22,61}. In many NHS trusts, stress and mental health issues are now overtaking musculo-skeletal disorders as the main reason given for sickness absence\textsuperscript{3}, yet just 57\% of these Trusts have a plan in place to support the mental health of their staff\textsuperscript{23,62}. Sadly, occupational health departments may not be adequate to support the clinical needs of midwives, nor be accessed when required\textsuperscript{63}. This calls for the development of new strategies and innovations to drive remedial actions forward into practice, as what is now needed may go beyond previous recommendations\textsuperscript{45,64}.

**Categories of Psychological Distress**

Work-related psychological distress may occur as a result of hostile behaviour towards staff, either from other staff or patients\textsuperscript{65-67}, workplace bullying\textsuperscript{65,68}, poor organisational cultures\textsuperscript{24}, medical errors\textsuperscript{69}, traumatic ‘never events’\textsuperscript{70}, critical incidents\textsuperscript{37}, occupational stress\textsuperscript{71}, workplace suspension\textsuperscript{38,72}, whistleblowing\textsuperscript{73}, investigations via professional regulatory bodies and employers\textsuperscript{60,74,75}, and/or pre-existing mental health conditions\textsuperscript{60,75}. This list is far from exhaustive.

Midwives may experience different types of psychological distress in response to challenging clinical events and/or work environments. ‘Vicarious compassion fatigue’, ‘vicarious traumatisation’ and ‘secondary traumatic stress’ are all terms used to describe the potential emotional impact that working with traumatised families may have upon healthcare professionals\textsuperscript{10,76}. These are a normal consequence of helping others over time, to deal with an emotional, sometimes abnormal, and/or traumatising situation.
In the most extreme cases, Post-Traumatic Stress Disorder (PTSD) can develop following a traumatic event. Symptoms can include the display of reckless or self-destructive behaviour, memory flashbacks, hypervigilance, emotional numbness and avoidance. However, the risk of Acute Stress Disorder following an indirect, or direct traumatic event is far greater, and can result in symptoms of shame, guilt, anger and self-doubt. Significantly, PTSD is often accompanied by depression, substance abuse disorders, and/or other anxiety disorders, which may result in a display of unethical behaviour. Should these symptoms remain unmanaged, patient safety could be put at risk.

Those in psychological distress may also experience depression. Symptoms of major depression include feelings of worthlessness, chronic fatigue, a sense of guilt, reduced concentration and poor decision making. These symptoms may cause clinically significant distress or impairment in areas of occupational functioning. This is pertinent to midwifery populations as we begin to understand the co-morbidities of psychological distress and the impact it may have upon a midwife’s fitness to practise.

As health care professionals’ emotional reserves run low, ‘burnout’ may eventually take hold. Midwives have been identified as a group at risk of exhibiting high levels of emotional exhaustion and burnout. Burnout is a syndrome consisting of emotional exhaustion, depersonalisation and negative thinking towards others. Symptoms are closely associated with psychological trauma, and occur when a midwife’s emotional resilience becomes depleted. In midwifery practice, burnout results in poorer patient care and increased staff turnover. Saliently, 60%-70% of healthcare professionals admit to having practised at times when they have been distressed to the point of clinical ineffectiveness, and as such are more at risk of enacting unnecessary medical errors. These disclosures illuminate a situation which is clearly incompatible with safe and effective clinical care.
As emotional stores run low, midwives may also exhaust their ability to care compassionately. Compassion fatigue refers exclusively to those in the caring professions, and weakens the capabilities of the midwife to provide effective care\textsuperscript{39}. Midwives will be vulnerable to compassion fatigue, and yet they must continue to deliver emotional interactions to ensure a healthy emotional journey for the families they care for\textsuperscript{64,83}. This suggests an urgent need to support midwives to remain emotionally responsive and clinically effective in order for them to provide quality care.

Sustained psychological distress can result in adverse behavioural symptoms, which may include drug and alcohol disorders\textsuperscript{20,84–86}. Yet the vast majority of healthcare professionals who develop substance abuse disorders are not doing so for recreational pleasure\textsuperscript{84}. The use of substances becomes a symptom of mental ill-health, as the user employs maladaptive coping strategies to medicate a deeper distress\textsuperscript{75}. It will be important to identify, remedy and understand the many origins and experiences of work-related psychological distress in midwifery populations in order to ameliorate professional suffering and improve the safety of midwifery care. A narrative literature review was chosen to do this, so that the relevant literature in this field could be consolidated into narratives, which review the state of psychological distress in midwifery populations from a contextual point of view\textsuperscript{87}.

**Methods**

The literature was reviewed narratively in order to gain a broader perspective with regards to the aetiology, experiences, symptomology and epidemiology of midwives in psychological distress.

**Search Strategy**

AMED - The Allied and Complementary Medicine Database, CINAHL with Full Text, MEDLINE and PsycINFO were searched simultaneously, using a combination of terms used in tandem with the defining cohort of ‘midwives or midwife’ within the TI (Title) search field.
Searches included ‘midwives or midwife’ and ‘psychological distress’, and ‘bullying in nursing workplace’ and ‘bullying in the workplace’ and ‘bullying in nursing’ and ‘traumatic stress’, and ‘vicarious trauma’, and ‘compassion fatigue and burnout’, and ‘secondary trauma’, and ‘depression and anxiety’, and ‘PTSD or post-traumatic stress disorder’, and ‘workplace stress’ and ‘resilience’ and ‘Emotion Work’ and ‘secondary traumatic stress’. This resulted in 14 separate searches, which generated 264 results. 98 duplicates were then removed, leaving 166 papers to review.

Searching was widespread in scope, in line with the ESRC Methods guideline for generating Narrative Synthesis. Papers had to be written in the English language and focus upon work-related psychological distress in relation to the aetiologies, experiences, symptomology and epidemiology of midwives in psychological distress, rather than in relation to the women they cared for or any other professional group. Papers were limited to those published after the year 2000 in order to generate a more contemporary overview of current understanding. Papers selected for inclusion were limited to cohort studies, systematic reviews, meta-analyses, and randomised controlled trials in order to unite best evidence.

76 papers were primarily excluded as they related to issues affecting childbearing women rather than midwifery populations. 25 articles were removed, as they were editorial or discursive in nature. A further 36 articles were excluded, as they did not relate to the subject of midwives in work-related psychological distress. 12 papers related to workplace interventions, and although we considered these to be of general interest, they were excluded from this review so that a focused depiction of psychological distress could remain paramount. One study was rejected as it related to nurses providing care to labouring women, and two studies were added through a snowballing of the literature, whereby reference lists were assessed for absent papers. 30 papers were eventually selected for inclusion.
The research team then went through the iterative process of reading and rereading these papers, noting themes and narratives throughout a discursive process of review. Anonymous peer reviewers also became a part of influencing the finalised report of findings.

**Limitations**

Midwifery is a nursing profession. As such, professionals who practise as midwives are frequently referred to as obstetric nurses or nurse-midwives, and may be amalgamated within nursing cohorts, or referred to as general healthcare staff. Therefore, a large number of studies may have avoided retrieval by omitting to identify their cohorts as midwives.

**Results**

**Overview of studies**

The studies selected for review took place in Nigeria, America, Ireland, the United Kingdom, Australia, France, Poland, Croatia, Israel, Italy, Japan, Uganda, Turkey and New Zealand. Study designs included convergent, parallel mixed-methods, critical literature reviews, online professional discussion groups, individual and group interviews narratives, diary-keeping and questionnaires.

**Findings**

The literature retrieved illuminates that distressed midwives may carry on working in distress, and use this persistence as a maladaptive coping strategy. This dysfunctional endurance may not allow them to recognise psychological ill health in themselves. Long hours, the introduction of new technologies in healthcare, job security, emotion work, trauma exposure, dysfunctional working cultures and a lack of career progression have become strong predictors of work-related psychological distress in midwives. Additionally,
the overarching superhuman philosophy that midwives should be able to cope with anything does nothing to promote healthy, or help seeking behaviours.

**Occupational Sources of Stress**

Midwives remain at risk of developing secondary traumatic stress as they care for childbearing women. Risk factors for the development of traumatic stress in midwives include an increased level of empathy and organisational stress. Secondary traumatic stress in midwives is reported at high to severe levels as they engage empathetically with the trauma experienced by those in their care. These high levels of distress mean that a midwife’s ability to professionally engage with childbearing women and their families may be compromised. This may also make them more likely to leave the profession all together.

Within the labour and delivery rooms of the United States, midwives most frequently cited neonatal demise/death, shoulder dystocia, and infant resuscitation as being the incidents in which their secondary traumatic stress had originated. This becomes significant as specific interventions of support are developed in response to the most salient adverse events.

Midwives report having difficulties in functioning professionally during the unexpected reality of a stressful clinical situation. This may lead to distressing feelings of guilt, rumination and diminished professional confidence. 33% of 421 UK midwives surveyed have been found to develop symptoms of clinical posttraumatic stress disorder following a traumatic event. These symptoms included feelings of fear, helplessness and horror. Following clinical investigations and traumatic births, midwives in the United States expressed a need for a safe forum to share their experiences with colleagues, as they had no place to talk and unburden their souls. Some of these midwives lost their belief in the birth process, developed PTSD, and many left the midwifery profession altogether. The development of PTSD symptoms is associated with burnout, and as such, the exposure to trauma may impact significantly upon the wellbeing of the workforce. This becomes significant as the...
world tries to recruit a high quality midwifery workforce in the face of a global shortage of midwives 120.

Upon providing ethically complex and emotive clinical tasks such as the Termination of Pregnancy (TOP), many midwives report significant emotional distress105,108,121. How the midwife manages emotional midwifery work is crucial in determining the quality of patient experiences, as the stressors involved in conducting a TOP are associated with the development of compassion fatigue112,121. Equally, the psychological distress experienced by midwives caring for families experiencing stillbirth, neonatal loss and miscarriages remains high, as midwives continue to provide emotionally intense and deeply empathetic care114. This is significant as the demanding task of providing empathy may often conflict with the midwives need to protect themselves psychologically, and yet empathy and compassionate care have been identified as fundamental tenets of the nursing professions4,122.

Midwives working within resource poor, developing countries experience traumatic incidents and death more frequently123,124. In a survey study of 238 midwives working in two rural districts of Uganda, many have displayed moderate to high death anxiety (93%), mild to moderate death obsession (71%) and mild death depression (53%) 7. Furthermore, 74.6 % of 224 midwives working again, in rural areas of Uganda, developed moderate or high death anxiety following prolonged exposure to maternal death110. This becomes significant as the midwifery profession looks to maintain a healthy workforce globally in order to make their contribution towards achieving goal 4 and 5 of the Global Millennium Development Goals in achieving safer childbirth125.

Midwives who provide antenatal care to families with complex social needs have reported cumulative feelings of frustration, inadequacy and vicarious trauma over time104. This emotional and stressful work, which often requires long working hours has led to some of
these midwives utilising unhealthy coping strategies and harmful daily drinking. This is significant as we begin to understand the consequences of cumulative exposure to complex and emotive maternity work.

Student midwives also experience work-related psychological distress. As they narrate their most distressing placement related event, their beliefs about the uncontrollability of thoughts and danger, beliefs about the need to control thoughts, and rumination over that traumatic incident were all significantly associated with posttraumatic stress symptoms. Despite this, student midwives have reported feeling unable to speak out and ask for help within hierarchical midwifery workplaces. This becomes significant as we seek to empower a new generation of midwives to effectively manage their mental health whilst carrying out demanding and emotional midwifery work.

Organisational Sources of Stress

Midwifery cultures are hierarchical, and this may lead to the subordination of midwives, bullying, ineffective team working and a reduction in professional autonomy. It has also been proposed that midwives form elite 'clubs' in the workplace and exclude those of lesser ranking. As the obstetrician takes the most senior position within the hierarchical structure, the medical takeover of birth could restrict the midwives ability to innovate and develop optimal levels of confidence. This dysfunctional working culture may not allow midwives, or the midwifery profession to thrive, as midwives remain persistently worried about workplace aggression and bullying. Inhibited professional progression, bullying and subordination are key predictors of psychological distress. This becomes important as we begin to understand and address these predictors in order to construct collaborative working cultures in maternity services, to ensure safer care for patients.

In one study of 58 Australian midwives, almost 30% of the sample experienced moderate to high levels of burnout, and their levels of personal and work-related burnout were found to
be higher than any burnout related to giving care to women. Midwives may experience burnout as a result of dysfunctional working cultures, work stress, and poor job satisfaction. This suggests that the origins of burnout may be rooted within organisational sources of stress, however more research in this area is required so that the origins of burnout in midwives can be comprehensively acknowledged and defined.

Burnout, emotional exhaustion and depersonalisation levels have been found to be higher in midwives than in general nurses and hospice nurse populations, yet the latter two populations sometimes receive a higher level of support in the workplace. This indicates that the reality of burnout in midwives may not be adequately recognised. Should midwives continue to receive inadequate support in comparison to other professional groups, they may come to feel that they are a less valued profession. This is significant, as low morale does nothing to ameliorate the challenges associated with recruitment and retention. This situation may also fuel a midwife’s belief that their own wellbeing remains inconsequential, which does little to promote help seeking behaviours.

In a sample of 60 Croatian midwives, over three-quarters (76.7%) reported that their job is stressful. Another study has cited that 80–90% of 556 Japanese midwives have been highly stressed by qualitative job overload, with one out of every three to five displaying a psychological disorder. Those who express high levels of job satisfaction, and those who perceive that others have a positive opinion about the midwifery profession are observed to have lower levels of work-related stress and burnout. This may indicate that raising the professional profile of midwifery and placing more value upon midwives in practice should play a part in any strategy designed to remedy psychological distress in midwifery populations.
The culture that student midwives observe is sometimes spiteful and cruel. They also observe a lack of care towards themselves and other midwives in a culture permissive of bullying. The reality is that workplace aggression and bullying from both staff and patients has been seen as a frequent occurrence within the maternity workplace. This becomes significant as we nurture and recruit the new generation of midwives to become high quality professionals for the future advancement of maternity services. Such disruptive working cultures in maternity services also threaten patient safety.

Student midwives may also feel despondent upon the realisation that childbearing women do not get the care that they expect due to organisational pressures and excessive workloads. Sadly, they understand why midwives may not want to come into work as they too see the stresses of the job. Some midwifery students who identify with these feelings of stress display unhealthy coping strategies such as excessive smoking, drinking or eating. This introduction to the midwifery profession is not conducive to a positive inaugural experience, and may have serious implications for future retention and recruitment strategies, as new students in training may assume some of the negative perspectives and behaviours communicated via their qualified mentors.

Emotion work (emotional work) can be defined as the emotional regulation required of the employees in the display of organisationally desired emotions. Emotion work remains less understood as a concept in midwifery work. Yet challenging models of midwifery care, high expectations, working intimately with women in pain, and managing the emotions of other staff all place emotional burden upon the midwife. Negotiating inter-collegial conflict in UK midwifery is a major source of emotion work, which is likely to exacerbate workforce attrition and psychological distress. Interactions with colleagues and healthcare organisations requires effective emotion management. This is significant as we begin to understand the
contradictory ideologies that present in midwifery practice, and the conflicts between ideals and practice, which often result in frustration, psychological distress and anxiety. When a traumatic birth occurs, midwives find it difficult to work between the medical model of care and the midwifery model of care as turf wars continue between midwives and doctors. Midwives value the compassionate support given from their obstetric teams, yet many feel betrayed and abandoned in an unsupportive, ‘toxic’ and unsafe working environment. It will be important to understand the nature of these tensions in practice in order to ensure safe care for women, remedy low morale and improve staff retention rates. Midwives continue to report feeling bullied, undermined and intimidated because of the power imbalances currently at play. Interpersonal conflict has been positively correlated with hostility, depression, anxiety, fatigue and physical complaints in midwifery professionals. As such, the origins of tension in the workplace requires further attention before these maladaptive cultures present further concerns in relation to effective collaborative working, patient safety and staff wellbeing.

Discussion
The findings of this review illuminate a global and contemporary picture, where midwives are suffering in work-related psychological distress and yet at times, carry on working regardless. Some are frustrated when they cannot practice to the best of their ability due to organisational inadequacies and obstructive working cultures. A multitude of organisational pressures and features of emotional work have been identified as predictors of psychological distress in midwifery professionals. In addition to the clinically significant impacts of direct trauma exposure, inter-professional conflicts, bullying and unsupportive organisational cultures are repeatedly highlighted as threats to the midwife’s psychological wellbeing. Midwives working within rural areas of developing countries, and those caring for women with complex social needs may present with specific symptomologies which relate to their
MIDWIVES IN PSYCHOLOGICAL DISTRESS

particular area of midwifery practice. In any case, this review has highlighted that midwives in psychological distress often feel that sources of support are inadequate, and that there is nowhere go to unburden their distress.

Midwives are faced with a multitude of workplace pressures which show no sign of alleviating. Increased population growth, midwife shortages, a rising birth rate and increased numbers of complex births have become part of the modern realities of midwifery. Yet in addition to these pressures, toxic, hierarchical, time pressured and unsupportive workplace cultures only serve to reverse any gains made in supporting midwives in psychological distress. These pressures may also result in midwives further neglecting their own wellbeing. Effective clinical mentorship, clinical supervision, the reorganisation of maternity care models, wellbeing strategies, positive leadership and the creation of positive working cultures, where maternity staff feel valued and motivated to drive the midwifery profession forward have all been suggested as ways in which to address these issues within the midwifery workforce. Midwifery cultures may benefit from further research in this area, as new proposals for change are required.

Midwives remain unsatisfied with the support programmes and management interventions currently on offer. This presents future research, healthcare leaders and policy makers with new opportunities to develop effective, evidence based interventions designed to support midwives in work-related psychological distress. Midwives often seek out their own effective coping strategies, access support, develop self-awareness, reflect, vent, positively re-frame events, cultivate a professional identity and employ self-distraction techniques in order to increase their own resilience towards workplace adversity. However, more research will be required in order to evaluate which strategies may be most effective. There may also be an opportunity to turn new, online visions of support into practice.
Future interventions should predominantly focus upon placing more value on midwives and empowering the midwifery profession to resolve professional conflicts. They should also help midwives to recognise that they are not alone and provide safe platforms of support where midwives can share their experiences with colleagues and unburden their distress. Proactive support should focus upon those midwives engaged in situations most frequently associated with distress. Ultimately, the shared goal should be the repudiation of psychologically unsafe workplace cultures and the provision of appropriate psychological support. Midwives are entitled to a psychologically safe professional journey, and caring for them is not an optional issue, it is an ethical one. As evidenced by this review, midwives are likely to benefit from a sound work-life balance, autonomy, models of maternity care that maximise their emotional wellbeing, sensible working hours, psychological support, professional respect, safe platforms where midwives can unburden their distress, and processes to deal with dysfunctional working cultures and bullying the most. New guidance, and the development of novel interventions tailored to the needs of midwives have the opportunity to turn this vision into practice.

In order to protect and empower our valuable midwifery workforce to provide excellent quality care, forthcoming international initiatives could:

- Acknowledge the emotional consequences of midwifery practice.
- Promote the need to prioritise self-care and inter-professional support.
- Acknowledge the need to prioritise the emotional wellbeing of midwives.
- Promote psychologically safe working cultures.
- Explore alternatives to discipline, which include non-punitve and non-blame-focused approaches towards:
  1. Medical error.
2. Concerns raised by healthcare staff 73
3. Behavioural symptoms displayed whilst staff are unwell 46, 48, 63, 75.

Conclusions

This narrative review of the literature demonstrates that globally, there is not enough attention assigned to the seriousness and prevalence of work-related psychological distress in midwifery populations. Midwifery is seen as a pleasurable and privileged job by society and by midwives themselves 56. Yet the needs of those in psychological distress have not been understood, prioritised or comprehensively acknowledged. In the future, it will be important to identify the causes of problematic working cultures in order to reverse the adverse consequences sometimes seen as part of the problem when catastrophic failings within maternity services occur 144.

Exposure to trauma and psychologically distressing events could adversely affect the wellbeing of midwives, the care provided to women and contribute to adverse climates in healthcare 113. Future research has the opportunity to explore and develop evidence-based solutions to support midwives in work-related psychological distress. Further research may also generate a deeper understanding in relation to the aetiologies, experiences, symptomology and epidemiology of midwives in psychological distress. This will be significant, as in facilitating psychologically safe professional journeys for midwives, we will in turn augment the quality and safety of maternity services 23, 67, 145–149.

Midwifery care aims to support optimal outcomes in childbearing 53. If, when caring for women, the potential consequences for midwives are ignored, we risk their capability to provide midwifery care to the high levels they aspire to. This threatens the very eminence of midwifery as a profession. So as the gargantuan ‘Maternity Service Ship’ sails on, proudly flying the flag of being ‘with woman’, look out for those who have been left behind, silently shouting ‘Midwife overboard’.
Acknowledgments and Disclosures: Ethical approval has been given for this literature review by Coventry University, UK. Project [P32836]. This literature review has been funded by a full time research scholarship provided by the Centre for Technology Enabled Health Research at Coventry University.

References


MIDWIVES IN PSYCHOLOGICAL DISTRESS


MIDWIVES IN PSYCHOLOGICAL DISTRESS


MIDWIVES IN PSYCHOLOGICAL DISTRESS


46. Austin D, Smythe E, Jull A. Midwives’ well-being following adverse events – what does the research indicate?. Journal of the New Zealand College of Midwives 2014; 50: 19 - 23.


MIDWIVES IN PSYCHOLOGICAL DISTRESS


56. Knapp R. Where there was love... Compassionate midwifery as protection against trauma. . *The Practising Midwife* 2015; 18(4).


60. General Medical Council (GMC). Doctors who commit suicide while under GMC fitness to

61. Department of Health. Policy paper Healthy Staff, Better Care for Patients: Realignment of
Occupational Health Services to the NHS in England. 2011;

62. The Royal College of Physicians. Implementing NICE public health guidance for the

63. Munro R. Sick day scrutiny. Nurs Stand 2011; 25(18): 24-5.


65. Demir D, Rodwell J. Psychosocial antecedents and consequences of workplace aggression for

66. Woodrow C, Guest D. Workplace Bullying, Patient Violence and Quality of Care: A Review.
NIHR and King’s Patient Safety and Service Quality Centre (PSSQ) Workforce Programme, Working

2007; 196(6): 587.e1,587.e5.

bullying in the UK NHS: a questionnaire and interview study on prevalence, impact and barriers to

69. Wu A. Medical error: the second victim. The doctor who makes the mistake needs help too.

MIDWIVES IN PSYCHOLOGICAL DISTRESS


78. Kouchaki M, Desai SD. Anxious, threatened, and also unethical: How anxiety makes individuals feel threatened and commit unethical acts. 2014; .


MIDWIVES IN PSYCHOLOGICAL DISTRESS

101. Hutchinson M. Around half of nurses and midwives report workplace aggression in the past month: 36% report violence from patients or visitors and 32% report bullying by colleagues. Evidence Based Nursing 2014; 17(1): 26-7.


MIDWIVES IN PSYCHOLOGICAL DISTRESS


MIDWIVES IN PSYCHOLOGICAL DISTRESS


122. The Nursing and Midwifery Council (NMC). The Code: Professional standards of practice and behaviour for nurses and midwives. 2015; .


MIDWIVES IN PSYCHOLOGICAL DISTRESS


MIDWIVES IN PSYCHOLOGICAL DISTRESS


142. Byrom S. Feeling the pressure: what can we do? Pract Midwife 2014; 17(2): 46-.

143. Holland M. Intelligent Kindness: Reforming the Culture of Healthcare. The Psychiatrist 2012; 36(10): 399-.


