

2016-07-02

Understanding team, interpersonal and situational factors is essential for routine communication with patients in the emergency department (ED): A scoping literature review and formation of the 'T.I.P.S' conceptual framework

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<http://hdl.handle.net/10026.1/14857>

10.1080/17538068.2016.1192370

Journal of Communication in Healthcare

Informa UK Limited

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