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# Experiences of undergraduate nursing students in peer assisted learning in clinical practice: a qualitative systematic review

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# JBI Database of Systematic Reviews and Implementation Reports

The experiences of peer assisted learning (PAL) on the learning of undergraduate nursing students in clinical practice: A qualitative systematic review

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#### 02/01/18

'The experiences of peer teaching on the learning of undergraduate nursing students in clinical practice: a systematic review'

Dear JBI editors and external reviewers,

Thank you for your comments regarding the original amendments. We have reviewed the feedback provided from the reviewer and made appropriate changes or further comments to each point identified. These have been documented within a table containing a list of changes, which can be correlated to the revised review.

We hereby claim that this work is my own as the corresponding author and was completed with the input and support of the co-authors. We can confirm that there were no conflicts of interest regarding this systematic review. All information and work undertaken within the review was completed with regards to ethical adherence.

If you have any queries, then please do not hesitate to contact me.

Kind regards

Matt

Matthew Carey Lecturer in Nursing: Child Health Title Page

The experiences of peer assisted learning (PAL) on the learning of undergraduate nursing students in clinical practice: A qualitative systematic review

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## JBI Database of Systematic Reviews & Implementation Reports

**Executive summary** 

## Background

Peer-assisted learning (PAL) considers the benefits of peers working in collaboration and supporting each other in professional roles. This approach to facilitate learning is effective within universities, but there is limited exploration within the clinical practice environment. Within the UK 50% of student nurses' learning is undertaken within clinical practice, providing a large portion of student allocation within these areas, but unexplored in relation to PAL. Therefore, it was clear that existing evidence examining PAL in clinical practice needed further exploration to understand its value on student nurses' learning.

#### Objectives

The objective of this qualitative systematic review was to identify and synthesize the best available evidence related to experiences of peer assisted learning among student nurses in clinical practice to understand the value PAL has for this population.

#### Inclusion criteria

#### Types of participants

The systematic review considered studies that included male and female nursing students aged between 18-50 years.

## Phenomena of interest

The review considered studies that explore undergraduate nursing students' experiences of PAL within the clinical practice environment.

## Types of studies

This qualitative review considered studies that utilized designs such as phenomenology, grounded theory, ethnography, action research and feminist research. Other text such as opinion papers and reports were to be considered if no qualitative studies could be located. The review excluded quantitative studies, as well as those addressing PAL outside of the nursing profession and students within the nursing profession but not including undergraduate student nurses.

# Context

This review considered studies that included aspects related to experiences of PAL in the clinical practice setting, as seen by undergraduate nursing students and the researcher.

#### Search strategy

32 A three-step search strategy was undertaken to find both published and unpublished studies in 33 English from 2003-2017, searching various databases, and included searching of reference lists 34 within articles selected for appraisal. 35 Methodological quality 36 Each of the included studies were assessed for methodological quality independently by two 37 reviewers, using The Joanna Briggs Institute Qualitative Assessment and Review Instrument 38 (JBIQARI) Critical Appraisal Form for Interpretive and Critical Research. 39 **Data extraction** 40 The Joanna Briggs Institute Qualitative Assessment and Review Instrument (JBI-QARI) data 41 extraction tool was used to extract qualitative data. 42 **Data synthesis** 43 Qualitative research findings were synthesized using JBI-QARI. 44 **Findings** 45 From the eight included studies, 38 findings were extracted. These findings were further 46 aggregated into seven categories, and then into three synthesized findings. These three 47 synthesized findings are as follows: 48 □ Challenges of clinical practice are mitigated by peer support. 49 Support and feedback develops competence and confidence and reduces stress and anxiety. 50 Peers are role models for enhancing clinical knowledge. 51 **Conclusions** 52 Peer-assisted learning exists in clinical practice in both formal and informal circumstances. 53 Friendship and community are often expressed as occurring when peers work together. 54 Support and feedback help students develop in their clinical role and enhance clinical 55 knowledge. Outcomes include enhancing the competency and confidence of peers and 56 reducing stress and anxiety. Challenges of clinical practice are mitigated through PAL. 57 **Keywords** 58 Clinical practice; education; PAL, peer-assisted learning, undergraduate nursing

## 60 Summary of findings

The experiences of peer assisted learning (PAL) on the learning of undergraduate nursing students in clinical practice: A qualitative systematic review

Population: undergraduate student nurses

Phenomena of interest: the experiences of PAL and teaching in the clinical environment

Context: undergraduate nurses undertaking their placements in the acute clinical setting

Context: undergraduate nurses undertaking their placements in the acute clinical setting								
Synthesised finding	Type of research	Dependability	Credibility	ConQual score	Comments			
Challenges of clinical practice are mitigated by peer support.	Qualitative	High	Down grade one level*	Moderate	*Downgraded one level due to mix of unequivocal (U) and credible (C) findings			
Peers are role models for enhancing clinical knowledge.	Qualitative	High	Down grade one level*	Moderate	*Downgraded one level due to mix of unequivocal (U) and credible (C) findings			
Support and feedback develops competence and confidence and reduces stress and anxiety.	Qualitative	High	Down grade one level*	Moderate	*Downgraded one level due to mix of unequivocal (U) and credible (C) findings			

#### Background

Peer-assisted learning (PAL) is an initiative in which peers work in collaboration and support each other as they develop skills and knowledge related to their professional role. Topping defines peer learning as the "acquisition of knowledge and skill through active helping and supporting among status equals or matched companions". (10,630) A peer is one who presents at a similar level of development with another peer, with the sharing of learning and guidance between these persons being more equitable. The support of peers to facilitate learning has been used by universities for many years. There are many areas of terminology that are often associated with PAL, which include "peer teaching", "peer support" and "peer mentoring". The variations between these terminology often relate to the consideration of informal and formal roles of peer learning whereby in formal examples such as peer teaching students are characterized by specific role taking. The consideration of mentoring is also one often associated with a set of specific roles performed. This is usually in an encouraging and supporting one-to-one relationship between a worker who has more knowledge and experience in a joint area of interest and a protégé. This relationship or process is characterized by both shared learning and a commitment to developing each other's professional

growth, features noted within the area of PAL.<sup>1,7</sup> However, the role of peer relationships has also seen to exist in informal mentor roles identified through mutual identification and personal development needs but unstructured to formal programmes of mentorship.<sup>8</sup> The roles of these individuals are often not specific, but vary depending on the needs of both the mentor and protégé. However, important to note is that informal mentoring can be represented by either a hierarchical role such as superior learner to less experienced learner or peer (similar level of learning).<sup>7</sup>

Studies evaluating PAL within nursing suggest that it contributes to enhancement in the competence of student learning and self-efficacy in clinical settings.<sup>3,9</sup> Evidence also suggests that student nurses should be encouraged to become peer teachers.<sup>10</sup> Owen and Ward-Smith<sup>11</sup> evaluated the interactions during simulated learning between third-year students playing the role of patients and mentors alongside first year students providing care and receiving guidance from senior students. This near-peer teaching approach provided a positive learning opportunity for all students and encouraged knowledge and skills attainment.<sup>11</sup> Formal peer mentoring between second-year nursing student mentors and first-year mentees within the academic environment appear to show benefits, as these partnerships support the transition from university to nursing practice by preparing students to be mentored in clinical settings and reducing students' anxiety.<sup>2,6,12</sup> Thus, PAL in nursing seems to be beneficial to students' teaching and learning, although it has been argued that peers providing support lack the level of experience of professional teachers and educators.<sup>1</sup>

The implementation of PAL among other health professional groups has been gathering momentum for the last few years. 13 A literature review summarized the key concepts of PAL within the areas of peer teaching, training and peer assessment among medical students.<sup>14</sup> However, when exploring domains for learning within medical programs, it became clear that this mode of learning is rooted within Higher Education Institutes (HEI) rather than the clinical environment.<sup>13</sup> Peer-assisted learning has also been explored within Occupational Therapist education, although the evidence base remains sparse. Such work identified that there are difficulties arising in placement areas when PAL is being considered and these include that students are often placed singularly in clinical practice resulting in limited contact with peers in the field.<sup>15</sup> Further exploration of the literature identified some consideration of PAL within midwifery, albeit limited in nature. One study explored the perceived value of PAL from perspectives of undergraduate midwifery students and paramedic students and revealed that the approach served to provide respect and understanding of each other's roles. 16 The lack of evidence of the benefits of PAL in healthcare professionals' education might be due to the differences in education and practice experience between these guite diverse groups. Therefore, it is helpful to explore more fully the structure or format of undergraduate nursing education programs to capture why the uptake of PAL has been greater than for other professional groups.

Within the United Kingdom (UK), as in many other countries world-wide, nursing student learning is not limited to taking place within HEIs alone. The UK's Nursing and Midwifery Council standards for supporting learning in practice require that 50% of student learning must be undertaken within practice. The assessment of learning within these areas is undertaken primarily by registered nurse mentors, who are responsible for providing learning opportunities, feedback and assessment of competencies. However, the quality of mentorship is variable, and the level or type of support given can differ in many ways. For example, Andrews and Chilton found that not all mentors see themselves as teachers. Clinical workload can also limit opportunities for students to work together with their mentors. Such situations may leave students feeling nomadic in their placement areas, resulting in students seeking out each other for further support. Interestingly, as the intake sizes of students have grown, particularly in the UK, with corresponding rising demand for clinical placements, so too has the likelihood of nursing students being allocated to the same placement areas. This scenario provides more opportunity for PAL to occur.

Most of the learning that takes place in practice between nursing students has been labelled as informal.<sup>21</sup> The recognition of potential gaps in time spent with qualified nursing mentors and the missed opportunities to learn alongside them have led to formal studies of peer learning in practice.<sup>6</sup> However, within these, there is a paucity of available evidence exploring the perceived value of PAL and the students' interactions and behaviors within acute clinical settings. Campbell et al<sup>22</sup> were among the first researchers to explore how student nurses learn together in clinical settings. Peer support emerged as one of the most influential factors of student learning. Specific areas in which this support was most beneficial encompassed the provision of emotional support, sharing of experience to facilitate learning and using peers to support with physical tasks.<sup>22</sup> It was a further 10 years before developments in the area of PAL began to produce specific research related to PAL within nursing.

When exploring the responsibilities of mentors,<sup>17</sup> it is clear that there is a lack of clarity around the experiences of competence that may or may not exist between peers to facilitate learning. Competence has been difficult to define in nursing;<sup>23,24</sup> however, Roach<sup>25</sup> defines it as "the state of having the knowledge, judgement, skills, energy, experience and motivation required to respond adequately to the demands of one's professional responsibilities."<sup>25(p,3)</sup> This should not be confused with the process of assessing specific competencies of student nurses in practice.<sup>26</sup> Chojecki et al.<sup>27</sup> found that the types of competencies that are developed by student nurses in clinical practice are knowledge, critical thinking, professionalism and psychomotor and technical skills. Prion et al<sup>28</sup> explored competencies of preceptees' (i.e. those new to either the profession or an organization) in three areas; knowledge, practical skills and attitudes. Each of these are needed as part of the students' professional growth and so if these competencies are not reflected through PAL, then the experiences as well as influence of attitudes and behaviors of peers needs to be explored further.

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152 Peer-assisted learning is gathering momentum in terms of its formal recognition within the UK and 153 internationally<sup>12</sup>, however, for nursing education, the experiences of how PAL contributes towards 154 students' learning in practice require clarification in order to fully inform the rationale for the growth in 155 this approach to learning. With this in mind, a preliminary search of the literature identified numerous 156 qualitative studies, and a few quantitative studies, that focused on PAL (and its associated 157 approaches) within nursing. A previous qualitative systematic review<sup>29</sup> was located that explored the 158 value of peer-learning in undergraduate nursing education, but this did not explore the experiences of 159 PAL on nursing students' learning in the clinical environment. No other reviews were located. 160 Therefore, in order to address this gap in the evidence base, the systematic review reported here was 161 undertaken to synthesize the literature and aggregate key themes that have emerged in relation to 162 experiences of PAL among student nurses in clinical settings. 163 164 This review was conducted according to an a priori published protocol.<sup>30</sup> 165 166 **Objectives** 167 168 The objective of this qualitative systematic review was to identify and synthesize the best available 169 evidence related to experiences of peer teaching and learning among student nurses in the clinical 170 environment. 171 More specifically, the objectives were to: 172 173 Identify nursing students' experiences of PAL and teaching within the clinical setting. 174 Identify qualitative data that highlight the strengths and weaknesses of PAL among student 175 nurses in the clinical settings. 176 Explore whether experiences of PAL enhance the perceived competence of student nurses' 177 learning in clinical settings. 178 179 Inclusion criteria 180 Types of participants 181 This qualitative review considered studies that included both male and female participants enrolled on 182 an undergraduate nursing programme, across all years and groups of study and the associated 183 terminology of undergraduate, junior or freshman/fresher, sophomore and senior nursing students. The 184 age of participants was those over 18 years to enable the inclusion of a range of adult learners. This

qualitative review also included participants across all associated fields of nursing including, child

health/pediatric, adult/general, mental health and learning disability.

Phenomena of interest

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- This review considered studies that evaluated undergraduate nursing students' experiences of PAL within the clinical practice environment. This included opportunities for learning and interaction linked to associated terminology including; 'peer tutoring', 'peer mentoring' and 'peer support'. Studies that give reference to and consideration towards student nurse peers working alongside each other in the clinical practice setting were also considered.
- Types of studies
- This review considered studies that focused on qualitative data including, designs such as phenomenology, grounded theory, ethnography, action research and feminist research.
- In the protocol, it was stated that if such research studies were not found then other text such as opinion papers and reports were to be considered, however this was not necessary. The current review excluded quantitative studies, as well as those studies addressing PAL outside of the nursing profession and those that involved students within the nursing profession but did not include undergraduate student
- 203 Context

nurses.

- This review considered studies that included aspects related to experiences of PAL in the clinical practice setting, as seen by undergraduate nursing students and the researcher.
- 206 Search strategy
- The search strategy aimed to find both published and unpublished studies. A three-step search strategy was utilized in this review. Following an initial limited search of the COCHRANE Central Trials Register,
- 209 ERIC, MEDLINE and CINAHL, analysis of the text words contained in the title and abstract, and of the
- 210 index terms used to describe the article was undertaken. The search for unpublished studies included
- 211 ProQuest Thesis and Dissertations. The COCHRANE Central Trials Register was explored only for
- 212 completeness, to identify any possible qualitative components of quantitative studies included in
- 213 systematic reviews on PAL. A second search using all identified keywords and index terms was
- 214 undertaken across all included databases.
- The databases searched were:
- 216 ERIC, via EBSCOhost
- 217 MEDLINE, via EBSCOhost
- 218 CINAHL, via EBSCOhost
- 219 COCHRANE Central Trials Register
- 220 ProQuest Theses and Dissertations

- Thirdly, the reference lists of all identified reports and articles were searched for additional studies. Only
- 223 those studies published in English were considered for inclusion in this review and there were limits

imposed to restrict the dates of the search; only studies published in the last 13 years between 2003 - 2017 were considered for inclusion in this review. Although the presence of PAL had been explored by Topping, who studied the evidence from 1981 to 2006¹; because of its application to clinical education programmes, including nursing³¹ it was not until 2003 that the need to explore peer support is formally considered and acknowledged⁴. At this time practices related to the supervision and supporting of student nurses by peer mentors, in clinical settings were becoming more prevalent. Details of the search strategy process are located in in Appendix I.

#### Method of the review

- Qualitative papers selected for retrieval were assessed by two independent reviewers for methodological validity prior to inclusion in the review using the standardized critical appraisal instrument from the Joanna Briggs Institute Qualitative Assessment and Review Instrument (JBI-QARI).<sup>32</sup> Any disagreements that arose between the reviewers were resolved through discussion and so a third reviewer was not needed.
- Data extraction
- Qualitative data were extracted from papers included in the review using the standardized data extraction tool from JBI-QARI.<sup>33</sup> The data extracted included specific details about the populations.
- study methods and findings significant to the review question and the phenomena of interest.

# 242 Data synthesis

- Qualitative research findings were pooled using JBI-QARI. This involved the assembly of the findings rated according to their quality, which were then categorized on the basis of similarity in meaning. These categories were then subjected to an aggregated meta-was to produce a comprehensive set of
- synthesized findings.

# 247 Results

#### Description of studies

As shown in figure 1 (PRISMA [Preferred Reporting Items for Systematic Review and Meta-Analyses] flow diagram) 567 articles were identified from a detailed systematic search process across a number of selected databases. Five articles were identified through other sources. These articles were imported from databases into End-Note bibliographic software whereby 50 duplicates were removed. After removal of duplicates, a total of 522 titles and abstracts were screen for eligibility and 509 records not relevant to the topic were excluded. The remaining 13 potentially relevant articles were subject to further detailed assessment of eligibility by review of the full text. Five full-text articles were removed as they did not meet the protocol criteria (see Appendix II). The remaining eight studies were included within the qualitative appraisal.

258 Figure 1 259 Characteristics of included studies 260 The studies included within the review were published during the period of 2004-2015. The participants 261 that were included within the studies included undergraduate student nurses from all levels and stages 262 of study, including sophomore student nurses. The studies included both male and female students 263 aged between 18-50 years of age. 264 265 The setting for the included studies was acute healthcare settings: 266 Four of the studies were set within a single hospital with one clinical area<sup>10,35,36,39</sup> 267 268 Two studies were in a single hospital with multiple wards<sup>21,38</sup> 269 One of the studies was set within multiple hospitals within multiple wards<sup>37</sup> 270 One study did not report the specific clinical practice setting<sup>34</sup> 271 272 Of the eight included studies, three different countries were represented within the review: 273 274 USA12,35,36,39 275 UK<sup>21,37,38</sup> 276 Iran<sup>34</sup> 277 278 A range of qualitative methodologies were represented in the studies listed below: 279 280 Content analysis<sup>34</sup> 281 Phenomenology<sup>12,35</sup> 282 Mixed methods survey<sup>36,39</sup> 283 Social constructionism<sup>37</sup> 284 Ethnography<sup>21,38</sup> 285 286 The stated phenomena of interest within the eight articles included within the review were broadly 287 categorized into two phenomena. The first was studies that were concerned with undergraduate 288 student's nurses experiences of PAL within the clinical practice setting. 21,34-38 The second category of 289 phenomena was related to undergraduate nursing students experiences of peer mentoring. 12,39 The 290 phenomena of interested was reasonably homogenous across all studies as they concerned 291 themselves with undergraduate student nurse experiences of peer learning. From the eight included 292 studies, six identified formal circumstances, in which undergraduate nursing students were purposively

paired with other student nurses in mentor roles. 12,34-37,39 The remaining two studies explored

interactions outside of formal circumstances. 21,38

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A table of characteristics of included studies can be found in Appendix III.

#### Methodological quality

From the assessment of methodological quality, criteria 1,3,4,5 all of which relate to the philosophical perspective, congruity between research methodology and methods as well as representation of analysis and interpretation of these results, were met by all included studies (see Table 1). Congruity between the research methodology and the research question in criteria 2 was clear in all, but four of the included articles. 12,34,37,39 In criteria 6, a statement locating the researcher culturally or theoretically was not included in any of the articles. The influence of the researcher on the research, within criteria 7, had only been addressed in one of the articles. 36 Additionally the assessment of criteria 8, which relates to the representation of the participants' voices, was addressed in all but one of the included studies. 37 Consideration of ethics and clear indication of ethical approval and process outlined in criteria 9 was clear in all but two studies. 12 Finally, within criteria 10 all but one of the included articles demonstrated clear examples of conclusions that flow from the analysis and the interpretation of the data. 39

**Table 1** 

## Findings of the review

From the eight included studies, 37 findings were extracted through JBI-QARI (Appendix IV). For each of these 37 findings, a level of credibility was assigned from the following choices to indicate the level of support: Unequivocal [U], Credible [C] and Unsupported [US] (Appendix V). Of these, 33 were considered to be 'Unequivocal' evidence, with the remaining four assigned as being 'Credible' evidence. All findings were synthesized and assigned to seven categories based upon their similarity in relevance. One of the findings was not included within a category as it did not align to any of them. These seven categories were then further combined through meta-aggregation into three synthesized findings. A

table of the extracted findings for each study can be viewed in Appendix IV.

The three synthesized findings were: "Challenges of clinical practice are mitigated by peer support.", "Peers are role models for enhancing clinical knowledge" and "Support and feedback develops competence and confidence and reduces stress and anxiety." A full overview of the findings linked to categories and synthesized findings can be seen in Appendix VI. Each of the synthesized findings will now be reported more fully.

330 Synthesized finding 1: 331 Synthesized finding 1; "Challenges of clinical practice are mitigated by peer support." was created from 332 the aggregation of two categories, underpinned by eight extracted findings. Overall, students reported 333 feelings of being isolated when first coming into the clinical practice environment, and they struggled to 334 find a balance when working solo as they were often pulled in various directions by other clinical staff. 335 Nursing students appear to find solace and support by forming their own communities and friendships 336 with other student nurses when in clinical practice. 337 The first category 'Navigating the course in clinical practice', is developed from two extracted findings: 338 'Gaining acceptance' and 'The challenges of initial practice experience', which capture how students 339 struggle to find the balance in their role and feel isolated when working alone in a new clinical practice 340 experience. 341 The second category 'Connecting with peers to create bonding and mutual support', is developed from 342 a total of six findings: 'Birds of a feather flock together: students converge together, particularly when 343 they find themselves alone or when their mentors are busy elsewhere', 'Friendship and learning in 344 clinical practice', 'Learning with peers', 'Socialization practice', 'The students develop an 'ask anything' 345 culture where they see each other as valuable sources of information' and 'The students see each other 346 as a discrete group which only fellow students can understand and so develop their own parallel 347 community to help each other: 'being in the same boat'. These findings reflect how peers naturally form 348 the friendships needed and practice socialization to use each other as resources. Through these 349 actions, they develop their own specific communities. 350 Synthesized finding 2: 351 Synthesized finding 2: "Peers are role models for enhancing clinical knowledge" was aggregated from 352 two categories, derived from 12 extracted findings. This summarizes that peers use each other as role 353 models for modeling and enhancing their knowledge of care, although there is some indication of 354 difficulty in defining each other's role when working together. 355 The first category 'Enhancing knowledge of care', is derived from nine extracted findings: 'Affective 356 modeling of care', 'Curricular staging for novices', 'Hands on modeling of care for mentors', 'Improved 357 understanding of the clinical educator role', 'Knowledge is not necessarily linked to seniority', 'Mentees 358 perceive an active role modeling of care', 'Peer learning provides first learning efficacy', 'Improving 359 clinical judgment', 'Time management and prioritization of care'. Together these findings reflect how 360 peers work together to develop their clinical knowledge and skills, as well as their judgement to model 361 effective care. 362 The second category 'Complex choices when sharing learning opportunities' is derived from three 363 extracted findings: 'Challenges of student role in dyad', 'Difficulty in negotiation of task', 'Peer 364 exploitation'. These findings capture some of the challenges experienced by peers when working

together, which are largely centered on undefined roles when engaging in PAL.

366 Synthesized finding 3:

Synthesized finding 3; "Support and feedback develops competence and confidence and reduces stress and anxiety" was aggregated from three categories, formed from 17 findings. Student nurses, who work alongside each other as peers in clinical practice, use each other for support and feedback to enable them to develop their competence and confidence, as well as to reduce feelings of stress and anxiety.

- The first category: 'Support and reassuring learning from mentors', is derived from four findings 'Clinical instructor had a role to play in student learning', 'Mentees received reassurance from senior mentors', 'Patient role in student learning' and 'Personal growth and development'. These findings, together with their extracted data, capture how students gain support and reassurance from their peers and those acting as mentors.
- The second category 'Increasing confidence/reducing anxiety and stress', is developed from a total of seven extracted findings: 'Decreased anxiety and increased confidence', 'Paradoxical dualism', 'Improved self-confidence', 'Improved self-confidence', 'Positive support from peers', 'Reduced anxiety' and 'The teaching role provided a positive change'. These findings reflect how peer learning and support have perceived positive benefits in decreasing stress and anxiety and improving self-confidence.
  - The third category 'Complimentary learning aids clinical skill development', was derived from six findings: 'Developing clinical skills', 'Increased efficiency with tasks', 'Overwhelming the patient', 'Survival skills', 'Teaching how to care' and 'Team working and collaboration'. These findings summarize the impact of PAL on clinical skills development. It highlights the main benefits from positive support provided by peers.

#### Discussion

The purpose of this qualitative systematic review was to explore the experiences of PAL undertaken to enhance the learning of undergraduate student nurses in clinical practice. The focus of this review took into consideration both formal and informal circumstances of PAL and its associated terminology. Studies that were included for analysis contained a mixture of formal and informal examples of PAL. Formal circumstances were identified in six of the included studies, in which undergraduate nursing students were purposively paired with other student nurses in mentor roles. 12,34-37,39 However, two of the studies explored peer learning outside of these formal structures, whereby undergraduate nursing students found themselves in contact with other peers when allocated to the same clinical practice placement areas, but not in a mentorship capacity. 21,38 Such occasions arose by chance, rather than formal process. In reports from one study, students expressed their experiences of working solo and described feelings related to anxiety and isolation, especially when coming into a new clinical placement:

"It was crazy, it was really busy but just coming into the hospital alone, it's massive... loads of

401 people... I felt lost at first and had knots in my stomach."37(p.806) 402 Formal roles of senior to junior peers were evident from the included studies that explored formal 403 parings, however, the review found that learning is not only linked to seniority: 404 "Where you are in your training holds no significance since you are often able to offer guidance 405 to a student who is further on than yourself, just as much as you can gain from someone who 406 is less experienced. It depends more on the individual experiences you have as a student and 407 not on the amount of time you've been training."38(p.370) 408 For most students, bonds and friendships formed naturally through their role as student nurses: 409 "I have found the company of fellow students while on clinical placement to be very reassuring. 410 A new placement, whether it is my first or last, is always daunting. Students tend to stick 411 together and swap experiences and anecdotes."21(p.37) 412 This led to the development of peer communities within clinical areas. From the development of these 413 communities, students were able to connect with their peers to create bonding and to find both mutual support and guidance, findings that emerged across multiple studies.<sup>21,34,37,38</sup> Furthermore, it has been 414 415 noted how the formation of friendships and communities has been valuable for social gain, through 416 more formal pairings of peer learners in the academic environment. Loke and Chow,<sup>40</sup> in their study 417 pairing of senior to junior student nurses, reported experiences of positive benefits in socialization with 418 other students. Both student groups appreciated the chance to expand their circle of friends and 419 experienced value in the friendships that developed through these parings. 420 One area where students were able to develop their practical learning was in the enhancement of their 421 clinical skills. Examples included practical skills, such as manual handling<sup>35</sup> and vital sign monitoring: 422 "She asked about the BP/TPR [blood pressure/temperature, pulse and respiration] chart which 423 I subsequently described and introduced her to. I found this really useful because it made me 424 re-examine how I had been introduced to the chart on the ward and the way in which it had 425 been explained to me. Describing to another student the basics of blood pressure and pulse, 426 and also the importance of respiratory obs [observations] made me more aware of how 427 important it is to get a sound initial grasp of a subject before feeling able to embark on 428 attempting to understand it further."21(p.40) 429 There were also examples of developing competence in the areas of task efficiency<sup>33</sup> and team 430 working.<sup>36</sup> Beyond practical skills, students were able, through PAL, to develop their competence in 431 aspects of time management and prioritization of care, to enhance their overall knowledge of care: 432 "Having to explain why I was doing what I was doing helped me to realize to prioritise better."36(p.201) 433 434 Students reported how their development of clinical knowledge arose as a result of role modeling of 435 care from those peers who acted as mentors to other students. 12,35,36 Similar benefits were found in one

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study between peer support and learning offered during clinical skills practice. 41 Within the clinical skills laboratory, small peer groups of students reported experiences of enhancement of clinical skills proficiency through the learning obtained from other peers. The experiences of students through PAL were reflected in the perceived increased confidence that emerged across multiple studies: "I was nervous to have someone follow me around at first. But I ended up feeling more confident knowing that I have someone experienced by my side."36(p.201) The review findings capture the origins of this confidence, which came from the mutual understanding, amongst peers, of knowing what it was like to be a student nurse in the clinical practice environment. 12,34,35 However, it was also clear that senior students were able to reflect on their own development through supporting other peers, and thus increase their own confidence.<sup>12,39</sup> Alongside the increase in confidence arising from PAL, students also appeared to reduce their feelings of stress and anxiety: "I kind of liked working in pairs. It kind of helped me not be so scared and helped build my confidence. It's easier to ask a student for help sometimes than an instructor just because they are on the same level as you."35(p.4) After some initial fears of being paired with peers, students soon expressed positive feelings from the support provided by another peer working alongside them. 34-36,39 This example of increased confidence was also captured by Goldsmith et al, 9 who evaluated peer learning partnerships between senior and junior peers in clinical skills settings. The authors noted an increase in student confidence who valued these experiences. Multiple studies also make references to increased confidence and reduced anxiety through the benefits and experiences of PAL in both academic and clinical skills envionments. 41-42,43 Interestingly, one quantitative study that used questionnaires to capture student nurse experiences of informal peer group learning, reported feelings of increased anxiety. However, the study does not capture or report on the rationale for these anxieties.44 This review identified examples of two-way partnerships among the peer groups. Many of the students who acted as peer mentors in formal roles were able to develop their learning, particularly in the area of providing reassuring guidance and support to other peers: "I felt like I wasn't going to do anything detrimental because if I was about to do something completely wrong someone was there to say, 'Whoa. Don't do that."12(p.395) Junior peer mentees were also able to provide positive feedback to senior peer mentors to encourage recognition of their personal growth and development: "I felt good when a first year came up to me and said 'thanks I've really learned a lot today, you really did well'... it felt great to get that kind of recognition."37(p.808)

One outcome, as expressed by one of the junior peers, related to how PAL helped to develop their

experience and prepare them for solo working in the future.<sup>35</sup> Furthermore, peers viewed each other as role models for care provision or delivery; further examples of two-way learning partnerships.<sup>12</sup> The enhancement and positive recognition of learning and personal growth is something that has also been captured in learning partnerships between nursing students within the academic environment.<sup>40</sup> Loke and Chow<sup>40</sup> evaluated formal sessions between senior and junior peers, and noted that student experiences reported how support from others helped enhanced their personal growth and development. This was also perceived by students to be beneficial to help them in their future working lives. Goldsmith et al<sup>9</sup> captured the same positive response arising from student experiences of perceived opportunities for personal growth through peer learning partnerships in clinical skills settings. Furthermore, positive experiences, linked to giving and receiving feedback and constructive criticism, had also been captured between groups of peers from the same year group in clinical skills settings.<sup>41</sup>

Student nurse peers, especially those in a senior peer mentor capacity, recognized and expressed a new appreciation for the clinical educator role.<sup>35,36</sup> However, it is also important to note some of the challenges that were expressed by undergraduate nursing student peers. These arose occasionally in the area of accurately defining the roles of peers within the same pairs.<sup>34,35</sup> This was evident in aspects of clinical task allocation.<sup>34,35</sup> In these instances, it was noted by one peer that their partner was keen to take on the lion share of the clinical activity:

"The peer's role should be more supervisory than duty performance. One of the problems of my peer was that instead of giving me a chance to do the work, he tried to do all the activities by himself."34(p.5)

However, it reflected how it was difficult to negotiate the task as each peer wanted the experience largely for themselves and not to enter into the role of spectator:

"I felt, for instance, one of our patients needed their Foley removed and you have to choose who's going to do it because you both can't do it. So that was kind of hard because it was like you knew you would really get the full experience of getting to try everything. You had to decide who was going to get to do it (...) I like to do things. I would rather get the opportunity to do everything for that patient rather than sit and watch somebody else do it."35(p.5)

Some students also reported missed learning opportunities, due to the personality of their peers who tended to dominate the learning opportunities rather than share out the experiences with their counterparts:

"Since you're probably doing half of everything, [you] kind of miss out on some of the learning because you're not doing everything first hand. If there's a more dominant personality in the pair then that person tends to do more of the talking and take more of the initiative than the other person... But if you tend to let the other person take control then I think it could detract from your personal learning because you don't do it first hand and so you don't realize that you are not learning. Sometimes I'll be watching something and I'll think like, "Oh yeah, I'm getting

this" and then when you go to do it on your own it's totally different."35(p.6)

Interestingly, it was noted within the findings, that these challenges faced arose from some of the studies that implemented formal parings of peers.<sup>35,36</sup> However, despite the evidence of these challenges, it was still clear that they were surpassed by the benefits that PAL had to offer as an overall concept. Further examples of mismatch in personalities were noted in a study that considered the learning partnerships between junior and senior peer pairings to support nursing activities within the academic environment. Both groups of students experienced missed opportunities of learning due to lack of preparation, direction, differences in personalities and mismatched styles of learning.<sup>40</sup>

A limitation of this review that must be acknowledged is that all but one of the included studies were conducted in the western world (USA and UK). Therefore it is important to note that the terminology linked to and associated with PAL may differ and have different connotations internationally. Further review of the outlying study revealed that PAL was defined very similarly to that of the western interpretation<sup>1</sup> in that it was described as a two-way reciprocal learning process amongst an equal to include the sharing of knowledge, ideas and experiences to benefit groups of both peer and student.<sup>34</sup> Despite this, the wider application of these findings should still be considered as being limited to western society and, therefore, further research may be required.

#### Conclusion

Overall, it is clear that this systematic review indicates that there is experiential evidence supporting the belief that getting involved with PAL in clinical settings is beneficial for student nurses. Peer-assisted learning amongst undergraduate nursing students exists in clinical practice in both formal and informal circumstances. Furthermore, students experience friendship and develop a sense of community from working together as peers, and that these benefits are cemented by the shared understanding of what it is like to be a student nurse on placement within the clinical environment. Peers are perceived to provide and be provided with adequate support and feedback to help other nursing students develop as effective practitioners in the clinical setting. The evidence indicates examples of shared experiences of how they used each other as role models to enhance the development of their clinical knowledge and skills. This was seen in particular in the area of clinical skills teaching. Further, these shared experiences demonstrate that PAL is valuable in enhancing the perceived competency and confidence of peers and thus reduces associated stress and anxiety. Many of the challenges of being a learner in clinical practice are mitigated through PAL; however, some issues have emerged from the evidence, in relation to students who experienced examples of dominating personalities, as well as the lack of clarity related to role allocation within the formal mentor-mentee dyad. These notwithstanding, it is clear that the perceived benefits outweigh the perceived challenges and thus go a long way to support PAL as a useful concept in clinical practice.

543	Implications for practice
544 545 546	☐ Healthcare organizations need to be made aware of the role that PAL has in enhancing the experiences of undergraduate student nurses in the clinical environment (Grade A – Appendix VII).
547 548 549 550	Healthcare organizations should consider how they can develop clinical practice areas to become effective and nurturing environments for undergraduate student nurses to work together with their peers within both the formal and informal clinical context (Grade A - Appendix VII).
551	Implications for research
552 553 554	Drawing from the synthesized findings of the systematic review, recommendations for research arise that consider further the experiences of PAL on enhancing the learning of undergraduate nursing students in clinical practice:
555 556 557	In light of the paucity of evidence related to participant observation, further ethnographic research that captures the experiences of informal learning amongst peers in clinical practice is warranted and would add to the current body of literature.
558 559	Further longitudinal research that explores the experiences of PAL across multiple clinical areas would inform the existing evidence base.
560 561 562	☐ Further research is needed to determine whether engaging in formal and informal peer mento partnerships in PAL have different effects on the experiences and outcomes of undergraduate nursing students.
563 564	☐ Further research is needed to consider the implications of personalities on the experiences and outcomes of student nurses engaging in PAL.
565 566	☐ Further research is needed that consider the patients experiences when being cared for by students engaging in PAL.
567 568	Conflict of interest
569	There were no conflicts of interests regarding this systematic review.
570	Acknowledgements
571	This review formed part of a PhD being studied at Plymouth University, England, United Kingdom.

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Search id: (e.g. S1: Search one)	results
S1: peer learn*[ti,ab]	2,367
S2: peer mentor*[ti,ab]	640
S3: peer tutor*[ti,ab]	587
S4: peer support[ti,ab]	1,465
S5: peer assisted learning[ti,ab]	159
S6: S1 OR S2 OR S3 OR S4 OR S5	4,471
S7: DE: "Peer Teaching"	4,403
S8: DE "Peer Groups"	2,457
S9: S6 OR S7 OR S8	10,127
S10: nursing student* OR student nurse*[ti,ab]	2,910
S11: nursing undergraduate OR nurse undergraduate*[ti,ab]	283
S12: S10 OR S11	3,005
S13: DE "Undergraduate Study"	12,443
S14: S12 OR S13	15,353
S15: clinical environment[ti,ab]	199
S16: practice environment[ti,ab]	1,600
S17: ward environment[ti,ab]	12
S18: S15 OR S16 OR S17	1,798
S19: S9 AND S14 AND S18	2
Legend:	
<ul><li>DE-Descriptors [exact]</li><li>ti,ab-title, abstract</li></ul>	

# Appendix I: Search strategy

Database: ERIC, search date 22/11/17, final results: 2

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Database: CINAHL, search date 23/11/17, final results: 225

Search id: (e.g. S1: Search one)	results
S1: peer learn*[ti,ab]	727
S2: peer mentor*[ti,ab]	487
S3: peer tutor*[ti,ab]	147
S4: peer support[ti,ab]	3,113
S5: peer assisted learning[ti,ab]	95
S6: S1 OR S2 OR S3 OR S4 OR S5	4,182
S7: (MH: "Peer Group")	9,535
S8: (MH: "Learning+")	80,014
S9: (MH: "Learning Methods+")	15,352
S10: S6 OR S7 OR S8 OR S9	91,507
S11: nursing student* OR student nurse*[ti,ab]	40,796
S12: nursing undergraduate* OR nurse undergraduate*[ti,ab]	4,126
S13: S11 OR S12	41,710
S14: (MH: "Students, Nursing+")	28,698
S15: S13 OR S14	41,845
S16: clinical environment[ti,ab]	4,300
S17: practice environment[ti,ab]	3,397
S18: ward environment[ti,ab]	397
S19: S16 OR S17 OR S18	7,682
S20: (MH: "Learning Environment, Clinical+")	1,689
S21: S19 OR S20	7,682
S22: S10 AND S15 AND S21	225
Legend:  • MH-Exact subject heading  • +-explode all trees	

Database: Medline, search date 23/11/17, final results: 134

Search id: (e.g. S1: Search one)	results
S1: peer learn*[MeSH,ti,ab]	884
S2: peer mentor*[MeSH,ti,ab]	555
S3: peer tutor*[MeSH,ti,ab]	204
S4: peer support[MeSH,ti,ab]	3,560
S5: peer assisted learning[MeSH,ti,ab]	182
S6: S1 OR S2 OR S3 OR S4 OR S5	4,855
S7: (MH: "Peer Group+")	17,372
S8: (MH: "Learning+")	335,982
S9: S6 OR S7 OR S8	354,935
S10: nursing student* OR student nurse*[MeSH,ti,ab]	30,831
S11: nursing undergraduate* OR nurse undergraduate*[MeSH,ti,ab]	3,569
S12: S10 OR S11	31,673
S13: (MH: "Students, Nursing")	20,941
S14: S12 OR S14	31,673
S15: clinical environment[MeSH,ti,ab]	5,566
S16: practice environment[MeSH,ti,ab]	2,950
S17: ward environment[MeSH,ti,ab]	471
S18: S15 OR S16 OR S17	8,669
S19: S9 AND S14 AND S18	134
Legend:  • MeSH-Medical Subject Heading  • MH-Exact subject heading  • +-explode all trees	

Database: COCHRANE Central Trials Register, search date 23/11/17, final results: 203

Search id: (e.g. #1: Search one)	Results
#1: peer learn*[ti,ab,kw]	426
#2: peer mentor*[ti,ab,kw]	286
#3: Peer tutor*[ti,ab,kw]	166
#4: Peer support[ti,ab,kw]	5662
#5: Peer assisted learning[ti,ab,kw]	319
#6: #1 OR #2 OR #3 0R #4 OR #5	5,983
#7: MeSH descriptor [Peer Group] explode all trees	1189
#8: MeSH descriptor [Learning] explode all trees	15,039
#9: #6 OR #7 OR #8	21,026
#10: nursing student* OR student nurse*[ti,ab,kw]	2,559
#11: nursing undergraduate* OR nurse undergraduate*[ti,ab,kw]	266
#12: #10 OR #11	2584
#13:MeSH descriptor: [Students, Nursing]+	329
#14: #12 OR #14	2,584
#15: clinical environment[ti,ab,kw]	7905
#16: practice environment[ti,ab,kw]	2747
#17: ward environment[ti,ab,kw]	525
#18: #15 OR #16 OR #17	8396
#19: #9 and #14 and #18	203
Legend:      MeSH-Medical Subject Heading     MH-Exact subject heading     +-explode all trees     kw-keyword	

Database: ProQuest Theses and Dissertations, search date 24/11/17, final results: 3

Search id: (e.g. S1: Search one)	Results
S1: peer learn*[ti,ab,kw]	2,117
S2: peer mentor*[ti,ab,kw]	301
S3: peer tutor*[ti,ab,kw]	146
S4: peer support[ti,ab,kw]	2,558
S5: peer assisted learning[ti,ab,kw]	99
S6:S1 OR S2 OR S3 OR S4 OR S5	4,063
S7: MJMAINSUBJECT.EXACT("Peer Tutoring")	53
S8: S6 OR S7	4,063
S9: nursing student* OR student nurse*[ti,ab,kw]	1,130
S10: nursing undergraduate* OR nurse undergraduate*[ti,ab,kw]	164
S11: S9 OR S10	1,141
S12: MJMAINSUBJECT.EXACT("Nursing Students")	437
S13: MAINSUBJECT.EXACT("Nursing Education")	371
S14: S11 OR S12 OR S13	1,201
S15: clinical environment[ti,ab,kw]	2,037
S16: practice environment[ti,ab,kw]	9,261
S17: ward environment[ti,ab,kw]	136
S18: S15 OR S16 OR S17	10,799
S19: S8 AND S14 AND S18	3
Legend:  • MJMAINSUBJECT.EXACT-exact subject heading	

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822 823 **Appendix II: Excluded studies** Walsh A. The effect of social interaction on mental health nurse student learning. Nurse Educ Pract 2015;15(1):7-12. Reason for exclusion: The study explored the effect of social interaction for learning amongst mental health student nurses. On further investigation the study was more focused upon the academic environment with no clear indication of the impact within clinical practice. Walker S, Dwyer T, Broadbent M, Moxham L, Sander T, Edwards K. Constructing a nursing identity within the clinical environment: The student nurse experience. Contemp Nurse 2014;49:103-112. Reason for exclusion: The study explores the student nurse experience within clinical practice and mentions the term peer; however, there is insufficient evidence and discussion linking experiences of peers working together. Houghton CE. 'Newcomer adaptation': a lens through which to understand how nursing students fit in with the real world of practice. J Clin Nurs 2014;23(15-16):2367-75. Reason for exclusion: lack of methodological quality. On further consideration, the study did not provide clear congruity between the research methodology and the interpretation of the results. The study also did not demonstrate adequate representation of the participants and their voices. Mamhidir AG, Kristofferzon ML, Hellström-Hyson E. Nursing preceptors' experiences of two clinical education models. Nurse Educ Pract 2014;14(4):427-33. Reason for exclusion: On further investigation this study relates to peer learning in relation to registered nurse preceptors and not undergraduate student nurses. Brannagan K, Dellinger A, Thomas J, Mitchell D, Lewis-Trabeaux S, Dupre S. Impact of peer teaching on nursing students: perceptions of learning environment, self-efficacy, and knowledge. Nurse Educ Today 2013;33(11):1440-7. Reason for exclusion: The study mentions the focus of peer learning in clinical teaching practice, however, on further examination the setting for this study did not meet the context for the inclusion criteria (clinical practice).

# Appendix III: Table of included studies

Study	Methodology	methods	Phenomena	Setting	Geographical	Cultural	Participants	Data	Authors conclusions	Reviewers
Ravanipour; M., Bahreini; M., Ravanipour; M Journal of Education and Health Promotion (2015)	Qualitative content analysis	Focus group interviews	of interest Exploring student nurses' experiences of peer learning in clinical practice	Clinical practice setting	Iran	28 female Iranian undergrad uate student nurses	N=28, 91.4% female undergraduate nurses, mean age 22 years.	analysis Thematic analysis	Nursing students reported general satisfaction concerning peer learning due to much more indepth learning with little stress than conventional learning methods. Peer learning is a useful method for nursing students for practicing educational leadership and learning the clinical skills before they get a job.	comments Congruity between the methods and methodology. Conclusions drawn from the results relate to the aims of the study.
Austria; M.J, Baraki; K., Doig; A.K International Journal Of Nursing Education Scholarship (2013)	Qualitative interpretive descriptive phenomenology	Individual semi- structured interviews	Experiences of collaborative learning amongst undergraduate nursing students in the clinical practice setting.	25 bed inpatient surgical oncolog y unit	USA	Undergrad uate nursing students	N=11 undergraduate nursing students and 9 patients. Nursing students assigned into peer dyads.	Thematic analysis	Peer engaged in collaborative learning report positive learning experiences. Reports included reducing student anxiety, increased confidence and task efficiency. Students also presented a challenge in the reduced opportunity to perform hands on skills, which had to be negotiated within each pair.	Clear method and methodology. Conclusions taken from the results of the study fit with the aims of the study.
Harmer; B.M., Huffman; J., Johnson; B., 2011	Mixed methods	Survey	Experiences of peer mentoring amongst undergraduate nursing students in clinical practice.	Clinical practice environ ment	USA	sophomor e nursing students	N=32 sophomore nursing students. Paired 16 sophomore (first year) students with 16 senior students.	Thematic analysis	Clinical peer mentoring provides educators with an innovative strategy that partners students to provide care in clinical settings. It is consistent with situated learning theory. Tanner's Clinical Judgement Model used with student pairs improved their ability to reflect on practice, prioritize care, and make sound clinical judgement.	Contingency between the chosen methods and methodology. Conclusion flows form the results to remain consistent with the aims of the study.
Giordana; S., Wedin; B Nursing Education Perspective s (2010)	Qualitative descriptive phenomenology	Focus group interviews	Student nurses' experiences of peer mentoring	Nursing home practice setting	USA	Undergrad uate nursing students	N=20 undergraduate student nurses	Thernatic analysis	Mentees find it reassuring to have someone working with them who has already mastered skills for the mentoring experience. Mentees described feelings of improved self-confidence and reduced anxiety and had positive feelings about the peer mentoring experience.	There is congruity between the philosophical perspective and the methodology, however the aims and objectives are unclear.
Christianse n; A., Bell; A Journal of Clinical Nursing (2010)	Interpretive qualitative design	Focus group interviews	Pre- registration nursing students' experiences of peer learning partnerships in clinical practice	Clinical practice setting	UK	Undergrad uate nursing students	N=54 undergraduate nursing students	Thematic analysis	Peer learning partnerships facilitated by mentors in clinical practice can support the transition to nursing for first year students and can help more experienced students gain a confidence and a heightened readiness for mentorship and registered practice.	There is congruency between both the methodology and the interpretation of the results, the evidence provides clear themes and are credible.

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# JBI Database of Systematic Reviews & Implementation Reports

Roberts; D. - Nurse Education in Practice (2009)	Qualitative interpretive ethnography	Participan t observati ons	Explore nursing students' experiences of peer learning in clinical practice.	General medical and surgical ward clinical settings	UK	13 females and 2 male undergrad uate nursing students	N=15 undergraduate nursing students, 13 women and 2 men, age range: 18-45 years.	Thematic analysis	Student nurses exist on the edge of the community of practice (of qualified staff) and therefore form their own parallel community. Students use friendships that they have developed in practice to enable them to learn. Knowledge is contextually bound and not therefore linked to seniority, or length of time served on the course.	Clear outline both the methods and methodology. Offers congruity between these elements and demonstrate s clear themes from the analysis to inform the conclusion.
Roberts; D Nursing Standard (2008)	Qualitative interpretive ethnography	Participan t observati on	Explore undergraduate nursing students' experiences of peer learning within the clinical practice environment.	Clinical practice setting	UK	13 Females and 2 male undergrad uate nursing students.	N=15 undergraduate nursing students, 13 Women and 2 men, age range: 18-45 years.	Thematic analysis	Friendships were an important aspect of peer learning for the students in the study and friendship fostered learning. Peer learning in the clinical practice setting is an informal and underestimated aspect of clinical learning and is valued by students.	Clear outline of methods and methodology, displaying congruity between methods and the research question.
Sprengel; A.D. Job; L. Nurse Educator (2004)	Mixed methods	Survey	Undergraduat e student nurses' experiences of peer mentoring in the clinical setting in reducing anxiety.	Clinical practice setting	USA	30 undergrad uate nursing students	N=30 undergraduate nursing students. 23 aged 18-19. 7 students aged 20.	Unclear, some mention of themes, but there is not clear discussion of data analysis in relation to qualitative data.	Students through peer mentoring experiences verbalise reduced anxiety, reduced confusion and perceive a more positive environment for learning to occur. Peer mentoring encourages greater student responsibility and active learning.	The congruity between the research methodology and the objectives of this study are unclear. This is the same as the conclusions which struggle from the analysis of the data.

# JBI Database of Systematic Reviews & Implementation Reports

# Appendix IV: List of study findings and illustrations

Ravanipour M, Bahreini M, Ravanipour M. Exploring nursing students' experience of peer learning in clinical practice. J Educ Heath Promot 2015;4(46):1-12.

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Finding	Illustrations from study	Evidence
Paradoxical dualism	"When the peer was our classmate, our stress got less; it was easier to talk about our problems to him/her than to the teacher. The teacher could criticize us why we hadn't learned such cases yet. Naturally answering our friends was much easier." (P4)	Unequivocal
Peer exploitation	"The peer's role should be more supervisory than duty performance. One of the problems of my peer was that instead of giving me a chance to do the work, he tried to do all the activities by himself." (p5)	Unequivocal
Peer learning provides first learning efficacy	"The teachers should assess the students individually. However, it would be better if the teachers make a comparative assessment of the students' work with that of their peers; this is due to the fact that some students' group work is better than their individual performance." (p5)	Credible
Socialization practice	"I believe we should train our peer students in a completely sympathetic friendly way to learn something, not teasing the peers for training them. Because if they were to know everything, why would they need to have peers?" (p5)	Unequivocal

Austria MJ, Baraki K., Doig A.K. Collaborative learning using nursing student dyads in the clinical setting. Int J Nurs Educ Scholarsh 2013;10(1):1-8.

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Finding Positive support from peers	"The first day I was really nervous and even though I had been working with patients for a long time I was still really nervous. It was a new experience and you're a nursing student now it was just good to have someone there, right with you, going through the same thing." (p4)	Evidence Credible
Decreased anxiety and increased confidence	"I kind of liked working in pairs. It kind of helped me not be so scared and helped build my confidence. It's easier to ask a student for help sometimes than an instructor just because they are on the same level as you." (p4)	Unequivocal
Increased efficiency with tasks	"It's very convenient because they help each other, they help me it takes two to lift me up, to move me around and that makes it that I don't hurt so bad. Also one leaving gets something that they need, and the other one stays with me, so I thought of that was a convenience When	Unequivocal

	they gave me a wipe, a bath, and shampoo, we were able to do it better because one was giving me the shampoo and the other one was scrubbing my feet and, massaging with a cream. I felt very pampered, very pampered and it was a very good experience." (p5)	
Overwhelming the patient	"They wanted to offer me a bath, they wanted to offer to do anything that had to be done and they just really wanted to help, and when you're feeling kind of, well I had the hiccups, and I kind of liked to just not have to do much." (p5)	Unequivocal
Difficulty in negotiation of tasks	"I felt, for instance, one of our patients needed their Foley removed and you have to choose who's going to do it because you both can't do it. So that was kind of hard because it was like you knew you would really get the full experience of getting to try everything. You had to decide who was going to get to do it () I like to do things. I would rather get the opportunity to do everything for that patient rather than sit and watch somebody else do it."(p5)	Unequivocal
Challenges of student role in dyad	"Since you're probably doing half of everything, [you] kind of miss out on some of the learning because you're not doing everything first hand. If there's a more dominant personality in the pair then that person tends to do more of the talking and take more of the initiative than the other person But if you tend to let the other person take control then I think it could detract from your personal learning because you don't do it first hand and so you don't realize that you are not learning. Sometimes I'll be watching something and I'll think like, "Oh yeah, I'm getting this" and then when you go to do it on your own it's totally different."(p6)	Unequivocal
Patient role in student learning	"It was exhilarating, to be someone that could help develop a career Almost like a mentor. They asked questions and I gave responses, and I made my responses as an intelligent and verbose as possible, and as detailed as possible, because I understand that these guys as students need to know the right questions to ask, and how to ask the questions." (p6)	Unequivocal
Clinical instructor has a role to play in student learning	"I think we received more support because of being in a pair so that [the instructor] had less people to run around with. There [were] four groups to kind of follow around and work with rather than eight separate people to keep track of." (p6)	Unequivocal
Curricular staging for novices	"I think that it's a good thing when we have such limited experience. When I progress in nursing school it will be nicer to be on my own and fly solo and work with my own knowledge." (p6)	Credible

# Harmer BM, Huffman J, Johnson B. Clinical Peer Mentoring. Nurse Educ 2011;36(5):197-202.

Finding	Illustrations from study	Evidence
Improved self- confidence	"I was nervous to have someone follow me around at first. But I ended up feeling more confident knowing that I have someone experienced by my side." (p.201)	Unequivocal
Time management and prioritization of patient care	"Having to explain why I was doing what I was doing helped me to realize to prioritise better." (p201)	Unequivocal
Improving clinical judgement	"It was nice to have the (mentor) say, 'you are placing too much emphasis on this and not enough emphasis on that.' That really helped me make better decisions."(p201)	Unequivocal
Team working and collaboration	"I also improved my communication skills and remembered not to make assumptions about other students' abilities and skills." (p201)	Unequivocal
Improved understanding of the clinical educator role	"I have a better understanding of how difficult it is to be a clinical instructor. I mentored 2 Students. I couldn't imagine being responsible for 8 students' learning." (p201)	Unequivocal

## Giordana S, Wedin B. Peer mentoring for multiple levels of nursing students. Nurs Educ Perspect 2010;31(6):394–6.

Finding	Illustrations from study	Evidence
Mentees received reassurance from senior mentors	"I felt like I wasn't going to do anything detrimental because if I was about to do something completely wrong someone was there to say, 'Whoa. Don't do that." (p395)	Unequivocal
Mentees perceive and active role modelling of care	"Wow! I can be that comfortable at some point.  To see a student who had been there and gotten it." (p395)	Unequivocal
Hand on modelling of care from mentors	"You go in and you start doing one thing, and then you put them into your place. And you're like, okay do this. And then you start being their assistant, the extra pair of hands." (p395)	Unequivocal
Affective modelling of care	"She probably taught me as much as I taught her, but still I was able to help theorize things for her and make her more efficient with tasks."  (p395)	Unequivocal

Teaching how to care	"She was really nervous to do blood pressures, so we just worked on teaching her how to do thatShe was really scared that she had the wrong numbers, so I had to do it behind herI proved it to her by looking in the chart. I noted she has low blood pressure, she is an older lady." (p396)	Unequivocal
The teaching role provided a positive change	"So often in the program, we're always put into something new. We're always the new student. We're always the nervous student and there's always someone that knows so much more than usFor once, we got to be the one, the person that knows more." (p396)	Unequivocal

#### Christiansen A, Bell A. Peer learning partnerships: exploring the experience of preregistration nursing students. 2010;19(5-6):803-810.

Finding The challenges of initial practice experience	Illustrations from study  "It was crazy, it was really busy but just coming into the hospital alone, it's massive loads of people I felt lost at first and had knots in my stomach." (p806)	Evidence Unequivocal
Gaining acceptance	"You are just pulled in every direction. The auxiliaries want you to do their work with them and you are supposed to be working with the staff nurses and learning something, it is hard to reach a balance." (p807)	Credible
Learning with peers	"Learning with a peer is not always about skills but sometimes just saying, look it will be alright, things will get better" (p807)	Unequivocal
Personal growth and development	"I felt good when a first year came up to me and said 'thanks I've really learned a lot today, you really did well' it felt great to get that kind of recognition." (p808)	Unequivocal

## Roberts D. Friendship fosters learning: the importance of friendships in clinical practice. 2009;9(6):367-371.

Finding	Illustrations from study	Evidence
The students develop an 'ask anything' culture where they see each other as valuable sources of information	"Other students are a favourable option for gaining or consolidating your knowledgeyou know, you can ask them anythingsomething five times a day and not feel stupid, as undoubtedly they will have done or will do the same thing to you." (p369)	Unequivocal
The students see each other as a discrete group which only fellow	"When you begin university you are told about all the support available to you, but the most important support network is never mentioned: fellow students. No one can empathise with you like another student can." (p369)	Unequivocal

students can understand and		
so develop their		
own parallel		
community to		
help each other:		
'being in the		
same boat'		
Birds of a	"You find other students, so that you can get	Unequivocal
feather flock	into the whole nursing team on the ward."(p370)	
together:		
students		
converge		
together,		
particularly		
when they find themselves		
alone or when		
their mentors		
are busy		
elsewhere		
Knowledge is	"Where you are in your training holds no	Unequivocal
not necessarily	significance since you are often able to offer	
linked to	guidance to a student who is further on than	
seniority	yourself, just as much as you can gain from	
	someone who is less experienced. It depends	
	more on the individual experiences you have as	
	a student and not on the amount of time you've	
	been training."(p370)	

# Roberts D. Learning in clinical practice: the importance of peers. Nurs Stand 2008;23(12):35–41.

Finding	Illustrations from study	Evidence
Friendship and learning in clinical practice	"I have found the company of fellow students while on clinical placement to be very reassuring. A new placement, whether it is my first or last, is always daunting. Students tend to stick together and swap experiences and anecdotes." (p37)	Unequivocal
Survival skills	"I don't think it's just technical things – it's not like that, it's just survival skills. It's things I could cope withyou knowon a ward."(p38)	Unequivocal
Developing clinical skills	"She asked about the BP/TPR [blood pressure/temperature, pulse and respiration] chart which I subsequently described and introduced her to. I found this really useful because it made me re-examine how I had been introduced to the chart on the ward and the way in which it had been explained to me. Describing to another student the basics of blood pressure and pulse, and also the importance of respiratory obs [observations]	Unequivocal

made me more aware of how important it is to get a sound initial grasp of a subject before feeling able to embark on attempting to understand it further."(p40)	
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Sprengel AD, Job L. Reducing student anxiety by using clinical peer mentoring with beginning nursing students. 2004;29(6):246-250.

Finding	Illustrations from study	Evidence
Improved self-confidence	"It was good to work with a freshman because I felt like I have come a long way and it was a good confidence booster for me."(p249)	Unequivocal
Reduced anxiety	"The other student was really nice and made me feel more at ease." (p249)	Unequivocal

## 916 Appendix V: JBI Levels of Credibility

Level of Credibility	Definition
1. Unequivocal[U]	Relates to evidence beyond reasonable doubt which may include findings that are matter of fact, directly reported/observed and not open to challenge
2. Credible [C]	Those that are, albeit interpretations, plausible in light of data and theoretical framework. They can be logically inferred from the data. Because the findings are interpretive they can be challenged.
3. Unsupported [US]	When 1 nor 2 apply and when most notably findings are not supported by the data.

## Appendix VI: Detailed overview of synthesis

### Synthesis 1:

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Findings	Categories	Synthesized findings
Gaining acceptance: 'you are just pulled in every direction. The auxiliaries want you to do their work with them and you are supposed to be working with the staff nurses and learning something, it is hard to reach a balance' (p807)	Navigating the course in clinical practice	Challenges of clinical practice are mitigated by peer support. Students reported feelings of being isolated when first coming into the clinical practice environment and struggled to find a balance when working solo as they were often pulled in various directions by other
The challenges of initial practice experience: 'it was crazy, it was really busy but just coming into the hospital alone, it's massive loads of people I felt lost at first and had knots in my stomach'. (p806)		clinical staff. Nursing students appear to naturally find solace and support in forming their own communities and friendships with other student nurses when in clinical practice.
Birds of a feather flock together: students converge together, particularly when they find themselves alone or when their mentors are busy elsewhere: "You find other students, so that you can get into the whole nursing team on the ward." (p370)	Connecting with peers to create bonding and mutual support	
Friendship and learning in clinical practice: 'I have found the company of fellow students while on clinical placement to be very reassuring. A new placement, whether it is my first or last, is always daunting. Students tend to stick together and swap experiences and anecdotes' (p37)		
Learning with peers: 'learning with a peer is not always about skills but sometimes just saying, look it will be alright, things will get better' (p807)		

Socialization practice: "I believe we should train our peer students in a completely sympathetic friendly way to learn something, not teasing the peers for training them. Because if they were to know everything, why would they need to have peers?" (p5)
The students develop an 'ask anything' culture where they see each other as valuable sources of information: other students are a favourable option for gaining or consolidating your knowledgeyou know, you can ask them anythingsomething five times a day and not feel stupid, as undoubtedly they will have done or will do the same thing to you". (p369)
The students see each other as a discrete group which only fellow students can understand and so develop their own parallel community to help each other: 'being in the same boat': when you begin university you are told about all the support available to you, but the most important support network is never mentioned: fellow students. No one can empathise with you like another student can" (p369)

## **Synthesis 2:**

Findings	Categories	Synthesized findings
Affective modelling of care: "She probably taught me as much as I taught her, but still I was able to help theorize things for her and make her more efficient with tasks." (p395)	Enhancing knowledge of care	Peers are role models for enhancing clinical knowledge. Peers use each other as role models for modelling and enhancing their knowledge of care, although there is some indication of

there and gotten it."(p395)

Curricular staging for novices: "I think that it's a good thing when we have such limited experience. When I progress in nursing school it will be nicer to be on my own and fly solo and work with my own knowledge." (p6)	difficulty in defining each other's role when working together.
Hands on modelling of care for mentors: "You go in and you start doing one thing, and then you put them into your place. And you're like, okay do this. And then you start being their assistant, the extra pair of hands." (p395)	
Improved understanding of the clinical educator role: "I have a better understanding of how difficult it is to be a clinical instructor. I mentored 2 Students. I couldn't imagine being responsible for 8 students' learning."(p201)	
Knowledge is not necessarily linked to seniority: "Where you are in your training holds no significance since you are often able to offer guidance to a student who is further on than yourself, just as much as you can gain from someone who is less experienced. It depends more on the individual experiences you have as a student and not on the amount of time you've been training." (p370)	
Mentees perceive an active role modelling of care: "Wow! I can be that comfortable at some point. To see a student who had been there and getten it "(n305)	

Peer learning provides first learning efficacy: "The teachers should assess the students individually. However, it would be better if the teachers make a comparative assessment of the students' work with that of their peers; this is due to the fact that some students' group work is better than their individual performance." (p5)  Improving clinical judgement: "It was nice to have the (mentor) say, 'you are placing too much emphasis on this and not enough emphasis on that.' That really helped me make better decisions."(p201)  Time management and prioritization of care: 'Having to explain why I was	
'Having to explain why I was doing what I was doing helped me to realize to prioritise better.'(p201)	
Challenges of student role in dyad: Since you're probably doing half of everything, [you] kind of miss out on some of the learning because you're not doing everything first hand. If there's a more dominant personality in the pair then that person tends to do more of the talking and take more of the initiative than the other person But if you tend to let the other person take control then I think it could detract from your personal learning because you don't do it first hand and so you don't realize that you are not learning. Sometimes I'll be watching something and I'll think like, "Oh yeah, I'm getting this" and then when you go to do it on your own it's totally different. (p6)	Complex choices when sharing learning opportunities.

Difficulty in negotiation of task: 'I felt, for instance, once of our patients needed their Foley removed and you have to choose who's going to do it because you both can't do it. So that was kind of hard because it was like you knew you would really get the full experience of getting to try everything. You had to decide who was going to get to do it () I like to do things. I would rather get the opportunity to do everything for that patient rather than sit and watch somebody else do it.'(p5)	
Peer exploitation: "The peer's role should be more supervisory than duty performance. One of the problems of my peer was that instead of giving me a chance to do the work, he tried to do all the activities by himself."  (p5)	

### **Synthesis 3:**

Findings	Categories	Synthesized findings
Clinical instructor had a role to play in student learning: 'I think we received more support because of being in a pair so that [the instructor] had less people to run around with. There [were] four groups to kind of follow around and work with rather than eight separate people to keep track of.' (p6)	Support and reassuring learning from mentors	Support and feedback develops competence and confidence and reduces stress and anxiety.  Peer assisted learning provides the necessary support and feedback to peers to enable them to develop their competence and confidence as well as reduce feelings of anxiety and stress.
Mentees received reassurance from senior mentors: 'I felt like I wasn't going to do anything detrimental because if I was about to do something completely wrong someone was there to say, "whoa. Don't do that." (p395)		

Patient role in student learning: 'It was exhilarating, to be someone that could help develop a career.... Almost like a mentor. They asked questions and I gave responses, and I made my responses as an intelligent and verbose as possible, and as detailed as possible, because I understand that these guys as students need to know the right questions to ask, and how to ask the questions.' (p6) Personal growth and development: 'I felt good when a first year came up to me and said 'thanks I've really learned a lot today, you really did well'... it felt great to get that kind of recognition'. (808q)Decreased anxiety and Increasing confidence/reducing increased confidence: 'I kind of liked working in pairs. It anxiety and stress. kind of helped me not be so scared and helped build my confidence. It's easier to ask a student for help sometimes than an instructor just because they are on the same level as you. (p4) Paradoxical dualism: "When the peer was our classmate, our stress got less; it was easier to talk about our problems to him/her than to the teacher. The teacher could criticize us why we hadn't learned such cases yet. Naturally answering our

#### was good to work with a freshman because I felt like I have come a long way and it

Improved self-confidence: 'It

side.'(p.201)

friends was much easier." (p4)

Improved self-confidence:
'I was nervous to have
someone follow me at first.
But I ended up feeling more
confident knowing that I have
someone experienced by my

was a good confidence booster for me.'(p249)		
Positive support from peers: 'The first day I was really nervous and even though I had been working with patients for a long time I was still really nervous. It was a new experience and you're a nursing student now it was just good to have someone there, right with you, going through the same thing.' (p4)		
Reduced anxiety: 'The other student was really nice and made me feel more at ease.'(p249)		
The teaching role provided a positive change: 'So often in the programme, we've always put into something new. We're always the new student. We're always the nervous student and there's always someone that knows so much more than usFor once, we got to be the one, the person that knows more."(p396)		
Developing clinical skills:  'She asked about the BP/TPR [blood pressure/temperature, pulse and respiration] chart which I subsequently described and introduced her to. I found this really useful because it made me re- examine how I had been introduced to the chart on the ward and the way in which it had been explained to me. Describing to another student the basics of blood pressure and pulse, and also the importance of respiratory obs [observations] made me more aware of how important it is to get a sound initial grasp of a subject before feeling able to embark on attempting to understand it further.' (p40)	Complimentary learning aids Clinical skill development	

Increased efficiency with tasks: "It's very convenient because they help each other, they help me... it takes two to lift me up, to move me around and that makes it that I don't hurt so bad. Also one leaving gets something that they need, and the other one stays with me, so I thought of that was a convenience.... When they gave me a wipe, a bath, and shampoo, we were able to do it better because one was giving me the shampoo and the other one was scrubbing my feet and, massaging with a cream. I felt very pampered, very pampered and it was a very good experience."(p5)

#### Overwhelming the patient:

Well, they wanted to offer me a bath, they wanted to offer to do anything that had to be done and they just really wanted to help, and when you're feeling kind of, well I had the hiccups, and I kind of liked to just not have to do much.' (p5)

**Survival skills:** "I Don't think it's just technical things - it's not like that, it's just survival skills. It's things I could cope with...you...on a ward.'(p38)

Teaching how to care: "She was really nervous to do blood pressures, so we just worked on teaching her how to do that.... She was really scared that she had the wrong numbers, so I had to do it behind her....I proved it to her by looking in the chart. I noted she has low blood pressure, she is an older lady." (p396)

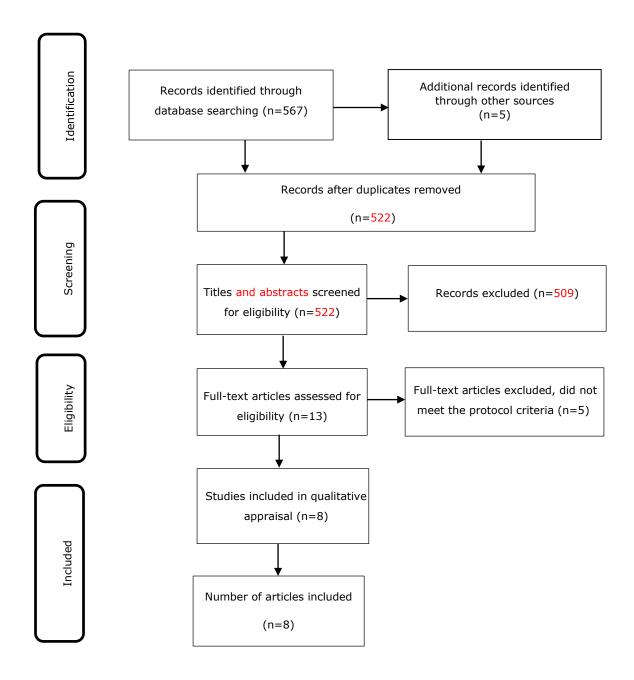
Team working and collaboration: 'I also improved my communication skills and remembered not to make assumptions about other students' abilities and skills.'(p201)

## 924 Appendix VII: JBI Grades of recommendation

JBI Grades	of Recommendation
Grade A	A 'strong' recommendation for a certain health management strategy where (1) it is clear that desirable effects outweigh undesirable effects of the strategy; (2) where there is evidence of adequate quality supporting its use; (3) there is a benefit or no impact on resource use, and (4) values, preferences and the patient experience have been taken into account.
Grade B	A 'weak' recommendation for a certain health management strategy where (1) desirable effects appear to outweigh undesirable effects of the strategy, although this is not as clear; (2) where there is evidence supporting its use, although this may not be of high quality; (3) there is a benefit, no impact or minimal impact on resource use, and (4) values, preferences and the patient experience may or may not have been taken into account.

Table 1: Assessment of methodological quality

Citation	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10
Ravanipour; M., Bahreini;m., Ravanapour; M., 2015 <sup>32</sup>	Y	Y	Y	Y	Y	N	N	Y	Y	Y
Austria; M.J, Baraki; K., Doig; A.K., 2013 <sup>33</sup>	Y	U	Y	Y	Y	N	N	Y	Y	Y
Harmer; B.M., Huffman; J., Johnson; B., 2011 <sup>34</sup>	Y	Y	Y	Y	Y	N	Y	Y	Y	Y
Giordana; S., Wedin; B., 2010 <sup>12</sup>	Y	U	Y	Y	Y	N	U	Y	N	Y
Christiansen; A., Bell; A., 2010 <sup>35</sup>	Y	U	Y	Y	Y	N	N	N	Y	Y
Roberts; D., 2009 <sup>36</sup>	Y	Y	Y	Y	Y	N	N	Y	Y	Y
Roberts; D., 2008 <sup>21</sup>	Y	Y	Y	Y	Y	N	N	Y	Y	Y
Sprengel; A.D., Job; L., 2004 <sup>37</sup>	Y	U	Y	Y	Y	N	N	Y	N	U



From: Moher D, Liberati A, Tetzlaff J, Altman DG, The PRISMA Group (2009). Preferred Reporting Items for Systematic

Reviews and *M*eta-*A*nalyses: The PRISMA Statement. PLoS Med 6(6): e1000097. doi:10.1371/journal.pmed1000097

Figure 1: PRISMA flow diagram of search and study selection process PAL (Peer-Assisted Learning)